

Xin (Robert) Luo, Ph.D.

Anderson School of Management, The University of New Mexico, Albuquerque, New Mexico, USA

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• Google Scholar: *H-index=65*, *i10-index=170*, <https://scholar.google.com/citations?hl=en&user=FemyycMAAAAJ>

Ranked 1 among IS scholars in the world in 2022-2025 for Senior Scholars' List of Premier Journals

<https://www.aisresearchrankings.org/rankings/>

World's Top 2% Scientist Ranking List Published by Stanford University and Elsevier

EMPLOYMENT HISTORY

The University of New Mexico, Anderson School of Management, Albuquerque, New Mexico

Distinguished Professor	08/2024 – now
Endowed Creative Enterprise Chair	07/2025 – now
Endowed Dean's Professor of Research Excellence	04/2022 – now
Endowed Regent's Professor	08/2014 – 2022
Special Assistant to the Dean for Research Advancement	07/2022 – 07/2025
Full Professor of MIS & Information Assurance with Tenure	08/2018 – 07/2024
Associate Professor of MIS & Information Assurance with Tenure	08/2012 – 07/2018
Assistant Professor of MIS & Information Assurance	08/2008 – 07/2012
Endowed Anderson Alumni Professor	08/2012 – 07/2014
Daniels Fund Business Ethics Fellow	08/2019 – 2022
Director of International Programs	07/2018 – 07/2024

Virginia State University, School of Business, Petersburg, Virginia

Assistant Professor of Computer Information Systems	08/2006 – 05/2008
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Mississippi State University, College of Business, Starkville, Mississippi

Instructor & Graduate Teaching Assistant (Department of Management & Information Systems)	08/2003 – 05/2006
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The University of Louisiana, College of Business Administration, Monroe, Louisiana

Graduate Research Assistant & Webmaster (Department of Computer Information Systems)	08/2000 – 05/2003
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EDUCATION

Doctor of Philosophy	Mississippi State University	2007
	Major: Management Information Systems	
Master of Science	Mississippi State University	2004
	Major: Management Information Systems	
M.B.A	The University of Louisiana	2003
	Major: Business Administration	
Bachelor of Arts	Sichuan Normal University, China	1999
	Major: International Business	

TEACHING INTERESTS

Cybersecurity Management and Privacy Protection
Strategic Information Systems for Business
Research Methods and Analytics

RESEARCH INTERESTS

Cybersecurity Management and Consumer Privacy Protection
Strategic Information Systems for Business Decision-making
Online Platforms Development and Reviews

RESEARCH & PROFESSIONAL GRANTS

- Sub-PI, CAE-C in Cybersecurity Education Innovation - Cybersecurity Faculty Development, *NSA* (\$3.35 million), 2020-22
- Key personnel, Scholarship for Service Grant for Information Assurance Program, *NSF* (\$1.67 million), 2013-22

- Discovering Factors Influencing Information Believability to Mitigate Dissemination of (Mis)information: An Experimental Neuroscience Study for Secure and Trustworthy Cyberspace, *University of Colorado Colorado Springs* (\$7,500), 2021

EDITORIAL & GRANT SERVICE

- Senior Editor, *Journal of the Association for Information Systems*, since 07/2025
- Senior Editor, *Decision Support Systems*, since 2025
- Senior Editor, *Internet Research*, since 2025
- Senior Editor, *Industrial Management & Data Systems*, 2025
- Editorial Review Board Member, *Information Systems Research*, 2023-2025
- Guest Co-Editor, *Decision Support Systems*, special issue on Metaverse, 2023-2024
- Co-Chair, Track on Societal Impact, *International Conference on Information Systems*, 2024
- Guest Associate Editor, *Journal of Management Information Systems*, special issue on Metaverse, 2022-2023
- Guest Associate Editor, *Decision Support Systems*, special issue on Blockchain technology and applications, 2022-2023
- Co-Editor in Chief, *International Journal of Accounting & Information Management*, 2016 – current
- Grant Expert Review Panelist, Secure and Trustworthy Cyberspace, *National Science Foundation*, 2014-2016
- External Reviewer, *The National Science Fund for Distinguished Young Scholars*, 2021-22, 2024
- Senior Editor, *Organizational Cybersecurity Journal*, 2021- current
- Ad-hoc Associate Editor, *MIS Quarterly*, since 2014
- Associate Editor, *Journal of the Association for Information Systems*, 2021 – 2025
 - Recipient of Outstanding Associate Editor Award 2023
- Associate Editor, *Information & Management*, since 2020
- Associate Editor, *Decision Support Systems*, April 2023-2024
- Associate Editor, *Decision Sciences*, since 2015
- Associate Editor, *Electronic Commerce Research*, since 2014
- Associate Editor, *European Journal of Information Systems*, 2013 – 2020
- Associate Editor, *European Journal of Information Systems*, special issue: security & privacy in 21st century, 2016
- Associate Editor, *European Journal of Information Systems*, special issue on cross-cultural IS, 2012-2013
- Associate Editor, *Journal of Electronic Commerce Research*, since 2013
- Associate Editor, *Industrial Management & Data Systems*, 2022 – 2024
- Associate Editor, Track on User Behavior and Engagement, *International Conference on Information Systems*, 2025
- Associate Editor, Track on Digital and Mobile Commerce, *International Conference on Information Systems*, 2023
- Associate Editor, Track on IS Security & Privacy, *International Conference on Information Systems*, 2011,13-17,20, 22
- Associate Editor, Track on Digital and Mobile Commerce, *International Conference on Information Systems*, 2021
 - Recipient of Best Associate Editor Award 2021
- Associate Editor, Track on IS Security and Privacy in Organizations, *European Conference on Information Systems*, 2022
- Associate Editor, *Journal of Intellectual Capital*, since 2019
- Editorial Board Member, *Journal of the Association for Information Systems*, 2018 – 2020
- Guest Associate Editor, *Information Systems Frontier*, since 2019
- Guest Co-Editor, *Journal of Electronic Commerce Research*, special issue: in honor of Prof. T.P. Liang, 2021
- Guest Co-Editor, *Decision Sciences*, special issue: information and operation sciences, 2018-2019
- Guest Co-Editor, *Journal of Database Management*, special issue: Managing IS risks in Digital Business, 2018-19
- Guest Co-Editor, *Information & Management*, special issue: social commerce & social media, 2017-2018
- Guest Co-Editor, *Decision Support Systems*, special issue: technical advances & behavioral security, 2015-2016
- Guest Co-Editor, *Electronic Commerce Research*, special issue: innovative e-business, 2015-2016
- Guest Co-Editor, *Electronic Markets*, special issue: E-Commerce Intelligence Development and Research, 2011-2012
- Guest Co-Editor, *Journal of Global Information Technology Management*, 2010-2011
- Guest Co-Editor, *International Journal of Accounting & Information Management*, 2010-2011

REFEREED JOURNAL ARTICLES

Strategic Development of Business Information Systems

1. "Exploring Online Help-Seeking Tendencies: The Influence of Experience Type and Helper Identity," *MIS Quarterly*, with Shaobo (Kevin) Li, Xun (Irene) Huang, Le Wang, and Yuwei Jiang, forthcoming
2. "Transferring, Eliminating, or Both? The Strategic Impact of Resale Platforms and Consumer Learning on Coping with Consumer Uncertainty," *Information Systems Research*, with Yongjian Li, Yusheng Wang, Xuanming Bai, forthcoming
3. "Digital Innovation as an Outcome and a Process: The Juxtaposed Effects on Firm Performance," *Journal of Management Information Systems*, with Hui Peng and Yaobin Lu, forthcoming
4. "Give AI a Second Chance: Unraveling How User Feedback Repairs Trust in Human-Large Language Models Interaction," *Journal of the Association for Information Systems*, with Xusen Cheng and Tianzi Wang, forthcoming
5. "The Dilemma of Giving: Unveiling a Two-Stage Donation Mechanism in Online Charitable Crowdfunding," *Journal of the Association for Information Systems*, with Chundong Zheng, Shuqin Liu, Huan Liu, and Xueyang Feng, forthcoming
6. "Navigating familiar spaces: the mediating role of trust in shaping engagement within collaborative Metaverse," *European Journal of Information Systems*, with Xusen Cheng and Lu Gao, forthcoming
7. "Unveiling the impact of big data analytics on organizational operational resilience: Theorization and empirical evidence from the agriculture industry," *Information Systems Journal*, with Jiabao Lin, Shaowu Wu, and Jose Benitez, forthcoming
8. "Unraveling the Transformative Effects of Online Healthcare Consultation Services on Outpatient and Inpatient Costs," *Production and Operations Management*, with Le Wang, Hualong Yang, and Le Wang, forthcoming
9. "Investigating the cross-channel impact of live streaming on retail sales: Evidence from a live streaming e-commerce platform in China," *Decision Support Systems*, with Lixia Hu, Jiahui Mo, and Qingfei Min, Vol. 201, February 2026, 114591
10. "Beyond Money: Incentive Effects of Tokenized Ownership on User Contribution in DAOs," *Journal of Operations Management*, with Kun Chen and Yuling Fang, Vol. 71, Issue 7, 988-1016, 2025
11. "Unlocking the Power of User Tie Strength: A Multi-study on Cross-Platform Content Sharing Behaviors," *Journal of the Association for Information Systems*, with Jie Su, Han Li, and Haowen Xiao, Vol. 26, Issue 5, 1457-1484, 2025
12. "Revisiting Seller Reputation: Impact of Internal and External Reputation on Sales in Online Knowledge Payment Markets," *Production and Operations Management*, with Xusen Cheng, Yue Jin, Yue Xu, and Liangfei Qiu, Vol. 34, Issue 8, 2025
13. "How Does Big Data Analytics Capability Affect Firm Performance? Unveiling the Role of Organizational Resilience and Environmental Dynamism," *European Journal of Information Systems*, with Jiabao Lin and Shaowu Wu, forthcoming
14. "IT-driven ridesharing economy at the Base of the Pyramid: Unraveling the impact of uncertainty reduction on drivers' engagement in ridesharing," *Information Systems Journal*, with Xusen Cheng and Xiaoping Zhang, forthcoming
15. "Unveiling the Key Drivers of Fan Conversion in Live-Streaming E-Commerce," *International Journal of Electronic Commerce*, with Hangsheng Yang and Chuan Luo, forthcoming
16. "A Multi-stage Empirical Investigation of Users' Participation Patterns in Online Health Communities," *Information & Management*, with Yanyan Shang, forthcoming
17. "Understanding the Juxtaposed Postadoption Use of Gamified Learning Systems Against the Conflicting Role of the Game Layer," *Information & Management*, with Han Li, Paul Benjamin Lowry, and Jie Zhang, forthcoming
18. "Boosting the Underdogs: Unraveling How Prevailing Streamer Visits Drive Revenue for Emerging Streamers on Livestreaming Entertainment Platforms," *Decision Support Systems*, with Huijin Guo, Xin Bao, and Le Wang, forthcoming

19. "Towards Sustainable Consumption Decision-Making: Examining the Interplay of Blockchain Transparency and Information-Seeking in Reducing Product Uncertainty," *Decision Support Systems*, with Maryam Hina and Najmul Islam, forthcoming
20. "Too Good to Be True? The Impact of Distinction Badges on Patient Satisfaction with Online Healthcare Services," *Information & Management*, with Hualong Yang, Le Wang, Jiahui Mo, and Dan Li, forthcoming
21. "Unveiling the Paradox of NFT Digital Scarcity: Impacts of Digital Scarcity on Online Trading and Social Behaviors," *Information & Management*, with Hua Lu, Shuang Ma, and Runyu Chen, forthcoming
22. "From Emotion to Reflection: Leveraging EmotionPrompt Strategy to Empower Self-determination in Decision-making with Generative Artificial Intelligence," *Information & Management*, with Lu Gao and Xusen Cheng, forthcoming
23. "The Impact of Media Capabilities on Remote Work Exhaustion," *The DATA BASE for Advances in Information Systems*, with Manjul Gupta, Arman Ghafoori, Carlos Parra, and Patrick Mikalef, forthcoming
24. "Enhancing organizational resilience through big data analytics capability: the mediating role of strategic flexibility," *Information Technology & People*, with Jinyuan Guo and Jiabao Lin, forthcoming
25. "The impact of digital transformation on the sustainable performance of organizations: A configurational approach," *Business Strategy and the Environment*, with Manting Luo and Jiabao Lin, forthcoming
26. "Examining How Emotions Affect Online User Retention: Empirical Evidence from Livestreaming Electronic Commerce Platforms," *Information & Management*, with Xu Xu, Chuan Luo, and Zeen Wang, Vol. 61, Issue 7, ISSN 0378-7206, 2024
27. "Unraveling the Drivers of Construction Safety Knowledge Sharing on Online Social Media in Engineering Management," *IEEE Transactions on Engineering Management*, with Wai Kai Sung, Yuying Wang, and Le Wang, Vol. 71, ISSN 0018-9391, pp. 14197 - 14213, 2024
28. "The Categorical Paradoxes in the Sharing Economy: Empirical Evidence from Host Self-description on Airbnb," *Production and Operations Management*, with Yuxin Huang, Yi Shen, and Fujun Lai, forthcoming
29. "The Impact of Supply Chain Transparency on Financing Offerings to Firms: The Moderating Role of Supply Chain Concentration," *International Journal of Operations and Production Management*, with Rongrong Shi, Qiaoyi Yin, Yang Yuan, and Fujun Lai, Vol. 44, No. 9, pp. 1568-1594, 2024
30. "Qualitative Cusp Catastrophe Multi-agent Simulation Model to Explore Abrupt Changes in Online Impulsive Buying Behavior," *Journal of the Association for Information Systems*, with Xiaochao Wei and Yanfei Zhang, 25(2), 304-340, March 2024
31. "Influentials, early adopters, or random targets? Optimal seeding strategies under vertical differentiations," *Decision Support Systems*, with Fang Cui, Le Wang, and Xueying Cui, Vol. 183, 114263, ISSN 0167-9236, August 2024
32. "The Golden Zone of AI Emotion in Frontline Chatbot Service Failure," *Internet Research*, with Qian Chen, Yeming Gong, and Yaobin Lu, forthcoming
33. "Blockchain-driven Decentralized Identity Management An Interdisciplinary Review and Research Agenda," *Information & Management*, with Xi Zhao, Vol. 61, Issue 7, 104026, ISSN 0378-7206, 2024
34. "Egotistic or Altruistic? An Experimental Investigation of Referral Rewards in Social E-commerce from the Perspective of Relationship Norms," *Electronic Commerce Research*, with Jie Su, Dan Ke, and Xue Bai, pp. 1-32, February 2024.
35. "Understanding the Effect of Group Emotions on Consumer Instant Return Behavior in Livestreaming E-commerce: Empirical Evidence from TikTok," *Decision Support Systems*, with Zeen Wang, Chuan Luo, Xu Xu, Vol 179, April 2024, 114147

36. "How Customized Managerial Responses Influence Subsequent Online Consumer Ratings: The Language Style Matching Perspective," *Decision Support Systems*, with Xiaojing Ren and Le Wang, Vol 180, May 2024, 114188
37. "Examining the Impact of Cultural Tightness-Looseness on Value Assessment of Social Media Use," *European Journal of Information Systems*, with Tao (Eric) Hu, Hua Dai, Chengqi (John) Guo, Vol. 33, Issue 5, pp. 674-698, 2024
38. "Discovering the Juxtaposed Affordances in Digitally Transformed Live Streaming E-commerce: A Mixed-Methods Study from a Vicarious Learning Perspective," *European Journal of Information Systems*, with Ying Hua, Dongyi Wang, Fang-kai Chang, and Yitian Xie, Vol. 33, Issue 4, pp. 469-500, 2024
39. "Unraveling the effect of organizational resources and top management support on e-commerce capabilities: Evidence from ADANCO-SEM and fsQCA," *European Journal of Information Systems*, with Jiabao Lin, Lei Li, and Carol Hsu, Vol. 33, Issue 3, pp. 403-421, 2024
40. "Technology-driven mandatory customer participation: A new recovery strategy to promote customers' online post-recovery satisfaction," *European Journal of Information Systems*, with Yu Zhang, Binjia Shao, and Jose Benitez, Vol. 33, Issue 3, 2024
41. "Modeling the evolution of collective overreaction in dynamic online product diffusion networks," *Decision Support Systems*, with Xiaochao Wei and Yanfei Zhang, Vol 181, 114232, June 2024
42. "How does artificial intelligence affect the environmental performance of organizations? The role of green innovation and green culture," *Information & Management*, with Jiabao Lin, Yanyun Zeng, and Shaowu Wu, Vol 61, Issue 2, 103924, March 2024
43. "You jump, I jump? Herding behavior in blockchain application platforms," *Decision Support Systems*, with Jingxuan Cai, Fujun Lai, Peiling Ai, and Xi Zhao, Vol. 179, 114179, ISSN 0167-9236, 2024
44. "Decoding Algorithm Appreciation: Unveiling the Impact of Familiarity with Algorithms, Tasks, and Algorithm Performance," *Decision Support Systems*, with Hasan Mahmud, Najmul Islam, and Patrick Mikalef, Vol. 179, April 114168, 2024
45. "Moving Consumers from 'Free' to 'Fee': Addressing the Vexing Differentiation and Fairness Issues in the Platform-Based Market of Multiplayer Online Battle Arena Games," *Information Systems Research*, with Le Wang, Paul Benjamin Lowry, and Han Li, Vol. 34(1), pp. 275-296, 2023
46. "Be Together, Run more: Enhancing Group Participation in Fitness Technology," *Journal of the Association for Information Systems*, with Zilong Liu, Xuequn Wang, Xiaolong Song, Na Liu, and Yuan Zhang, Vol. 24, Issue 2, pp. 530-554, 2023
47. "Social Media-Enabled Customer Co-Creation Experience Value: Conceptualization and Measurement," *European Journal of Information Systems*, with Hong Zhang, Bin Wang, and Patrick Y.K. Chau, Vol. 32, Issue 3, pp. 550-572, 2023
48. "Online Prejudice and Barriers to Digital Innovation: Empirical Investigations of Chinese Consumers," *Information Systems Journal*, with Tong Che, Zeyu Peng, and Fujun Lai, Vol. 32, Issue 3, pp. 630-652, 2023
49. "When Carrots and Sticks Meet: A Mixed-Methods Study for Internet Taxi Drivers' Psychological Work Engagement," *Information & Management*, with Tingting Hou and Xusen Cheng, Vol. 60, Issue 4, ISSN 0378-7206, 2023
50. "Task Management in Decentralized Autonomous Organization," *Journal of Operations Management*, with Xi Zhao, Peilin Ai, Fujun Lai, and Jose Benitez, Vol. 68, Issue 6-7, pp. 649-674, 2022
51. "Game Affordance, Gamer Orientation, and In-game Purchase: A Hedonic-Instrumental Framework," *Information Systems Journal*, with Le Wang and Yongqiang Sun, Vol. 32, Issue 6, pp. 1097-1125, 2022
52. "An Empirical Examination of Organizational Commitment Across Psychological Contract Matching Patterns in Information Technology Outsourcing (ITO)," *Information Systems Frontiers*, with Bo Yang, Hua Dai, Peter Haried, and Tao (Eric) Hu, pp. 1-24, January 2024

53. "How have firms transformed and executed IT-enabled remote work initiatives during the COVID-19 pandemic? Conceptualization and empirical evidence from Spain," *Information & Management*, with Jose Benitez, Ana Castillo, Laura Ruiz, and Pedro Prades, Vol. 60, Issue 4, 103789, June 2023
54. The Interactions between Online Platform's Store Brand Introduction and Manufacturer's Innovation Strategies: Reselling vs. Agency Modes, *Electronic Commerce Research and Applications*, with Jingjing Zhao, Yao-Yu Wang, Lifeng Tu, Jian-Cai Wang, Vol. 62, ISSN1567-4223, 101320, November-December 2023
55. "How Do Live Streaming Platforms Facilitate Persuasion in Political Campaigns? Theory and Empirical Evidence from the Perspective of Affordance Actualization," *Information & Management*, with Tian Yu and Yan Chen, Vol. 60, Issue 3, 103775, April 2023
56. "Exploring the Effects of Sense of Membership on Information Sharing in Virtual Communities," *Journal of Electronic Commerce Research*, with Chuan Luo, Han Li, and Xiaocong Cui, Vol. 24, Issue 2, ISSN 1526-6133, 2023
57. "Examining Electronic Word of Mouth in the Sharing Economy and the Role of Price and Responsiveness on Sales Performance: A Mixed-methods Investigation," *International Journal of Electronic Commerce*, with Fuzhen Liu, Kee-hung Lai, Jiang Wu, Vol. 26, No. 2, pp. 174-199, 2022
58. "Monetary Rewards, Intrinsic Motivators and Work Engagement in the IT-enabled Sharing Economy: A Mixed-Methods Investigation of Internet Taxi Drivers," *Decision Sciences*, with Ying Hua, Xusen Cheng, and Tingting Hou, Vol. 51, Issue 3, pp. 755-785, 2020 (**nominated for the best paper award by SIG-Grounded Theory Method, ICIS, Austin, TX, 2021**)
59. "Envy or Conformity? An Empirical Investigation of Peer Influence on the Purchase of Non-functional Items in Mobile Free-to-play Games," *Journal of Business Research*, with Le Wang and Han Li, Vol. 147, pp. 308-324, 2022
60. "Big Arena, Small Potatoes: A Mixed-Methods Investigation of Atmospheric Cues in Live Streaming E-Commerce," *Decision Support Systems*, with Dongyi Wang and Ying Hua, Vol. 158, ISSN 0167-9236, July 113801, 2022
61. "How big data technology enables the alliance relationship stability of contract farming in the age of digital transformation," *Information & Management*, with Shunzhi Lin, Jiabao Lin, and Feiyun Han, Vol. 59, Issue 6, ISSN 0378-7206, 2022
62. "Effect of sponsorship disclosure on online consumer responses to positive reviews: Investigating the moderating role of emotional intensity and tie strength through an online scenario-based experiment," *Decision Support Systems*, with Xiaorong Wang, Feng Xu, and Lifang Peng, Vol. 156, Issue C, ISSN 0167-9236, 2022
63. "Impact of information timeliness and richness on public engagement on social media during COVID-19 pandemic: An empirical investigation based on NLP and machine learning," *Decision Support Systems*, with Kai Li, Cheng Zhou, Jose Benitez, and Qinyu Liao, Vol. 162, 113752, November 2022
64. "Get Your Report a Thumb-up: Investigating the Usefulness of Crowd Testing Reports," *Decision Support Systems*, with Jiang Wu, Jingxuan Cai, and Dan Ke, Vol. 158, 113781, July 2022
65. "Exploring the spoiler effect in the digital age: Evidence from the movie industry," *Decision Support Systems*, with Kai Li, Yang Li, and Xiaobo Xu, Vol. 157, 113755, June 2022
66. "Value Creation in Blockchain-driven Supply Chain Finance," *Information & Management*, with Lu Wang and Frank Lee, and Jose Benitez, Vol. 59, Issue 7, 103510, November 2022
67. "Why do Organizations Leverage Social Media to Create Business Value? An External Factor-centric Empirical Investigation," *Decision Support Systems*, with Jiabao Lin, Zhimei Luo, Jose Benitez, and Aleš Popović, Vol. 151, 113628, December 2021
68. "Identifying Incident Causal Factors to Improve Aviation Transportation Safety: Proposing a Deep Learning Approach," *Journal of Advanced Transportation*, with Tianxi Dong, Qiwei Yang, Nima Ebadi, and Paul Rad, Vol.2021, Article ID 5540046, 15 pages, 2021
69. "How to improve customer loyalty in the short-term room rental market? A large-scale granular data investigation," *Decision Support Systems*, with Jiang Wu, Jingxuan Cai, and Jose Benitez, Vol. 143, 113495, April 2021

70. "Social media-driven customer engagement and movie performance: Theory and empirical evidence," *Decision Support Systems*, with Jose Benitez, Ana Castillo, and Javier Llorens, Vol. 145, June 113516, June 2021
71. "Can E-commerce Platforms Build the Resilience of Brick-and-Mortar Businesses to the COVID-19 Shock? An Empirical Analysis in the Chinese Retail Industry," *Electronic Commerce Research*, with Sirui Li, Jing Su, Ying Liu, and Xiao Yang, Vol. 23, pp. 2827-2857, 2023
72. "A Longitudinal Study of the Actual Value of Big Data and Analytics: The Role of Industry Environment," *International Journal of Information Management*, with Sunning Zhu and Tianxi Dong, Vol. 60, 102389, October 2021
73. "Exploring Viewer Participation in Online Video Game Streaming: An Mixed-methods Approach," *International Journal of Information Management*, with Xiaoyu Xu, Kuang Wu, and Weijie Zhao, Vol. 58, 102297, June 2021
74. "Trialing or Combining? An Empirical Study on Consumer Variety-Seeking Behaviors in Multiple Competing Apps," *Internet Research*, with Yingying Hu, Lin Zhao, Sumeet Gupta, and Xiuhong He, Vol. 31 No. 5, pp. 1769-1802, 2021
75. "Understanding Inconsistent Corruption Reduction through E-government Participation: Updated Evidence from a Cross-country Investigation," *Electronic Commerce Research*, with Lihua Wang and M. Peter Jurkat, Vol. 22(3), pp. 979-1006, 2022
76. "Understanding the Interplay between Government Microblogs and Citizen Engagement: Evidence from China," *Electronic Commerce Research*, with Lihua Wang, Vol. 21, pp. 487-520, 2021
77. "The Value of Backers' Word-of-Mouth in Crowdfunding Projects Filtering: An Empirical Investigation," *Electronic Commerce Research*, with Haichao Zheng, Vol. 20, pp. 757-782, 2020
78. "Using Mobile Phone Data for Emergency Management: A Systematic Literature Review," *Information Systems Frontiers*, with Xi Zhao and Yanxin Wang, Vol. 22, pp. 1539-1559, 2020
79. "A Meta-analysis of Online Impulsive Buying and the Moderating Effect of Economic Development Level," *Information Systems Frontiers*, with Yang Zhao, Yixuan Li, Ning Wang, and Ruoxin Zhou, Vol. 24, pp. 1539-1559, 2020
80. "Carrot or Stick? The Juxtaposition Effect of Word-of-Mouth in Mobile Payment Switching Behaviors," *Journal of Electronic Commerce Research*, with Le Wang and Xue Yang, Vol. 24, pp. 1667-1688, 2022
81. "Juxtaposed Effect of Social Media Overload on Discontinuous Usage Intention: The Perspective of Stress Coping Strategies," *Information Processing and Management*, with Jiabao Lin, Shunzhi Lin, and Shan Liu, Vol. 58, Issue 1, ISSN 0306-4573, 2023
82. "The Effect of Commitment on Knowledge Sharing: An Empirical Study of Virtual Communities," *Technological Forecasting and Social Change*, with Chuan Luo, Yao Lan, and Han Li, Vol. 163, ISSN 0040-1625, 2021
83. "Why I Give Money to Unknown People? An Investigation of Online Donation and Forwarding Intention," *Electronic Commerce Research and Applications*, with Tingting Hou, Keke Hou, and Xue Wang, Vol.47, ISSN 1567-4223, 2021
84. "The impact of e-commerce capabilities on agricultural firm performance gains: the mediating role of organizational agility," *Industrial Management & Data Systems*, with Jiabao Lin, Lei Li, Ofir Turel, Peng Liu, Vol. 120, Issue 7, ISSN 0263-5577, 2020
85. "Developing a Value Assessment Framework of Habitual Social Media Use: A Grounded Theory Approach," *Journal of Electronic Commerce Research*, with Tao Hu, Hua Dai, and Xihui Zhang, Vol. 22, Issue 2, pp. 128-154, 2021
86. "Driving E-commerce Brand Attachment through Green Packaging: An Empirical Investigation," *Journal of Electronic Commerce Research*, with Xu Zhao, Cheng Pan, Jingxuan Cai, and Jiang Wu, Vol. 22, Issue 3, ISSN 1526-6133, 2021

87. "The Paradox of Word-of-Mouth in Social Commerce: Exploring the Juxtaposed Impacts of Source Credibility and Information Quality on SWOM Spreading," *Information & Management*, with Xusen Chen, Yu Gu, and Ying Hua, Vol. 58, Issue 7, ISSN 0378-7206, 2021
88. "Why Travelers Switch to the Sharing Accommodation Platforms? A Push-Pull-Mooring Framework," *International Journal of Contemporary Hospitality Management*, with Maomao Chi, Junjing Wang, and Han Li, Vol. 33, Issue 12, ISSN 0959-6119, 2021
89. "Understanding the selection of cross-border import e-commerce platforms through the DANP and TOPSIS techniques: A multi-study analysis," *Journal of Global Information Technology Management*, with Hongbo Jiang, Yuxia Lin, and Ting Shao, Vol. 25, Issue 1, pp. 26-53, 2022
90. "How do agribusinesses thrive through complexity? The pivotal role of e-commerce capability and business agility," *Decision Support Systems*, with Jiabao Lin, Lei Li, and Jose Benitez, Vol. 135, August 113342, 2020
91. "Juxtaposing Impact of Interaction Experiences on E-commerce Reputation: An Empirical Investigation," *Journal of Electronic Commerce Research*, with Xinchun Li, Qinyu Liao, and Yaoyu Wang, Vol. 21, No. 2, pp. 75-95, 2020
92. "How Do Expectations Share Consumer Satisfaction? An Empirical Study on Knowledge Products," *Journal of Electronic Commerce Research*, with Bin Fang, Xin Fu, and Shun Cai, Vol. 21, No. 1, pp. 1-20, 2020
93. "Understanding the roles of institutional pressures and organizational innovativeness in contextualized transformation toward e-business: Evidence from agricultural firms," *International Journal of Information Management*, with Jiabao Lin and Zimei Luo, Vol. 51, April 2020
94. "Exploring the Determinants of Information Adoption: A Comparative Study of Online Store and Third Party Forum," *Nankai Business Review International*, with Chuan Luo and Ning Ma, Vol. 10, Issue 4, pp. 618-634, 2019
95. "Easy Come or Easy Go? Empirical Evidence from Switching Behaviors in Mobile Payment Applications," *Information & Management*, with Le Wang, Xue Yang, and Zhilin Qiao, Vol. 56, Issue 7, pp. 103-150, 2019
96. "Unveiling the Interplay between Blockchain and Loyalty Program Participation," *International Journal of Information Management*, with Lu Wang and Frank Lee, Vol. 49, Issue C, pp. 397-410, 2019
97. "Cloud Computing Capability: Its Technological Root and Business Impact," *Journal of Organizational Computing and Electronic Commerce*, with Ranjit Bose, Han Li, Wei Zhang, and Q. B. Chung, Vol. 28, Issue 3, pp. 193-213, 2018
98. "Producing Competitive Advantage from an Infrastructure Technology: The Case of Cloud Computing," *Information Systems Management*, with Wei Zhang, Ranjit Bose, Han Li, and Q. B. Chung, Vol. 35, Issue 2, pp. 147-160, 2018
99. "Information Usefulness in Online Third Party Forums" *Computers in Human Behavior*, with Chuan Luo and Ranjit Bose, Vol. 85, pp. 61-73, 2018
100. "Does Incentive on WOM Matter in Social Commerce? A Positive Emotion Perspective," *Journal of Electronic Commerce Research*, with Xiaorong Wang, Feng Xu, and Lifang Peng, Vol. 19, Issue 2, pp. 135-153, 2018
101. "Designing an Intelligent Decision Support System for Effective Negotiation Pricing: A Systematic and Learning Approach," *Decision Support Systems*, with Xin Fu, Xiao-Jun Zeng, Di Wang, and Qing-Liang Fan, Vol. 96, pp. 49-66, 2017
102. "An Empirical Investigation on the Impact of XBRL Adoption on Information Asymmetry: Evidence from Europe," *Decision Support Systems*, with Maggie Liu and Fu Lee Wang, Vol. 93, pp. 42-50, 2017
103. "Toward a Holistic Understanding of Continued Use of Social Networking Tourism: A Mixed-Method Approach," *Information & Management*, with Aaron French and Ranjit Bose, Vol. 54, pp. 802-813, 2017
104. "Understanding the Roles of Social Commerce Features and Relationship Quality in Purchase Intention: An Empirical Investigation," *Journal of Electronic Commerce Research*, with Jiabao Lin, Yanmei Yan and Shengjun Chen, Vol. 18, No. 3, pp. 225-244, 2017

105. "Understanding the Role of Social Situations on Continuance Participation Intention in Online Communities: An Empirical Perspective" *Journal of Electronic Commerce Research*, with Honglei Li and Vincent S. Lai, Vol. 17, No. 4, pp. 358-380, 2016
106. "The Interplay Between Value and Service Quality Experience: E-Loyalty Development Process Through the ETailQ Scale and Value Perception," *Electronic Commerce Research*, with Honglei Li, Nnanyelugo Aham-Anyanwu, and Cernal Tevrizci, Vol. 15, Issue 4, pp. 585-615, 2015
107. "Automated Negotiation for E-commerce Decision Making: A Goal Deliberated Agent Architecture for Multi-Strategy Selection" *Decision Support Systems*, with Mukun Cao, Xudong Luo, and Xiaopei Dai, Vol. 73, pp. 1-14, May 2015
108. "Examining the Moderating Role of Sense of Virtual Community in Online Review Evaluation," *Information & Management*, with Chuan Luo, Yun Xu, Merrill Warkentin, and Choonling Sia, Vol. 52, Issue 3, pp. 305-316, 2015
109. "A Holistic Understanding of Non-Users' Adoption of University Campus Wireless Network: An Empirical Investigation," *Computers in Human Behavior*, with Qinyu Liao, Anil Gurung, and Weihua Shi, Vol. 49, pp. 220-229, August 2015
110. "The Impact of XBRL Adoption in P.R. China," *Decision Support Systems*, with Chunhui Liu, Choonling Sia, Grace O'Farrel, and Hock Hai Teo, Vol. 59, pp. 242-249, March 2014
111. "Impact of Informational and Social Factors on Online Recommendation Credibility: the Moderating Role of Source Credibility," *Decision Support Systems*, with Chuan Luo, Laurie Schatzberg, and Choonling Sia, Vol. 56, pp. 92-102, December 2013
112. "Leader Influences on Member Personality and Values Homogeneity in Online Social Networks," *Decision Support Systems*, with Gary Templeton, Tomas Giberson, and Natalie Campbell, Vol. 54, No. 1, pp. 655-664, 2012
113. "Understanding Mobile Office Technology Adoption Trade-offs: A Conjoint Analysis Approach," *Journal of Computer Information Systems*, with Merrill Warkentin and Han Li, Vol. 53, No. 3, Spring 2013
114. "The Domain Name System – Past, Present, and Future," *Communications of the Association for Information Systems*, with Michael Pope, Merrill Warkentin, and Leigh A. Mutchler, Vol. 30, No. 1, Article 21, pp. 329-346, 2012
115. "An Exploratory Study of Mobile Banking Services Resistance," *International Journal of Mobile Communications*, with Cheon-Pyo Lee and Minna Mattila, Vol. 10, No. 4, pp. 366-385, 2012
116. "Integrative Framework for Assessing Firms' Potential to Undertake Green IT Initiatives via Virtualization – A Theoretical Perspective," *Journal of Strategic Information Systems*, with Ranjit Bose, Vol. 20, Issue 1, pp. 38-54, March 2011 (**a Most Cited Article Published since 2010**, <http://www.journals.elsevier.com/the-journal-of-strategic-information-systems/most-cited-articles>)
117. "Exploring the Impact of Instant Messaging on Subjective Task Complexity and User Satisfaction," *European Journal of Information Systems*, with Han Li, Ashish Gupta, and Merrill Warkentin, Vol. 20, No. 2, pp. 139-155, March 2011
118. "Understanding the Determinants of User Acceptance of Enterprise Instant Messaging: An Empirical Study," *Journal of Organizational Computing and Electronic Commerce*, with Anil Gurung and J. P. Shim, Vol. 20, Issue 2, pp. 155-181, 2010

Working Area Papers (under advanced revision & review)

- "The Ambivalence Dilemma in Conflicting Investment Advice from AI and Peer Investors: Theory and Empirical Evidence," *Journal of the Association for Information Systems*, with Wenli Li, Nian Liu, and Zilong Liu, minor revision
- "Enhancing Precision Preventive Healthcare: AI-Driven Risk Stratification for Personalized Invasive Procedures in Annual Health Exams," *Information Systems Research*, with Chieh Lee and Chiayu Lai, revise & resubmit

- “Guidance or Overreliance? The Prompting Effects of Chain-of-Thought on Human Collaboration with Generative AI,” *Information Systems Research*, with Xusen Cheng, Qiguang Yang, Lu Gao, revise & resubmit
- “New Blood or Old Guard? Co-development Strategy in Hardware Platform Ecosystem,” *Information Systems Research*, with Yongjian Li, ShuangShuang Xu, and Yusheng Wang, revise & resubmit
- “Unveiling the Juxtaposed Impact of AI Stressors on Customer Engagement,” *MIS Quarterly*, with Jiabao Lin, Siqin Chen, and Paul Benjamin Lowry, revise & resubmit
- “Distinctiveness Through Narratives: Mixed-Methods Evidence from the Sharing Economy,” *Journal of Management Information Systems*, with Yi Shen, Yuxin Huang, and Fujun Lai, revise & resubmit
- “Uncovering the Bifurcated Effect of Artificial Intelligence Usage on the Sustainable Performance of Organizations: A Knowledge Management Perspective,” *Journal of the Association for Information Systems*, with Jiabao Lin and Shaowu Wu, revise & resubmit
- “Platform-Retained Informational Assets and Platform Owner Entry: Evidence from Product Reviews,” *Journal of the Association Information Systems*, with Jenny Pu, Shiyong Zheng, Jin Chen, and Alain Chong, revise & resubmit
- “When Alignment Backfires: The Informational Value of Cross-Source Dissimilarity in Reviews,” *Journal of the Association for Information Systems*, with Yi Feng, revise & resubmit
- “How do complementary firms capture value in a platform ecosystem? The roles of coopetition capability and network centrality,” *Journal of the Association for Information Systems*, with Hong Zhang, Bin Wang, Haibing Liu, and Weina Wang, revise & resubmit
- “Objective Algorithms, Subject Minds: When Algorithmic Insights Debias or Reinforce Operational Forecasts,” *Journal of the Association for Information Systems*, with Ding Wu, Ying Hua, and Hua Lu, revise & resubmit
- “How does Big Data Analytics Capability Impact Firm Performance? The Role of Operational Resilience and Disruption Orientation,” *European Journal of Information Systems*, with Jiabao Lin, revise & resubmit
- “Directing Quality Review Generation in Online Review Sites: A Theory-Driven Design Using Interpretable Machine Learning,” *Decision Support Systems*, with Yuqiu Wang, Maixin Han, Kai Li, and Botong Xue, revise & resubmit
- “Smart operations: An intelligent strategic tourism system for improving the efficient utilization of tourist resources,” *Journal of Operations Management*, with Xi Zhao, Le Wang, and Fujun Lai, reject & resubmit
- “Small talks, big impact: Uncovering the economic impact of irrelevant product reviews,” *Journal of Management Information Systems*, with Huan Liu, Kai Li, and Yan Chen, reject & resubmit
- “Unlocking Creativity: Navigating Knowledge Depth and Breadth in Academic Pursuits,” *Journal of Management Information Systems*, with Xusen Cheng, Yue Xu, Ruoxin Zhou, and Liangfei Qiu, under review
- “How Enterprise Social Media Improves Conversations between Top and Middle Management Teams: Implications for Organizational Innovation,” *Journal of the Association for Information Systems*, with Yang Chen, Shi Si, and Jose Benitez, under review
- “Impact of digitally-enabled agility on decision-making performance: The role of e-commerce ambidexterity, alignment, and digital business intensity,” *Information & Management*, with Jiabao Lin, Lei Li, and Jose Benitez, under review
- “How to build supply chain resilience: The role of fit mechanism between digitally-driven business capabilities and supply chain governance,” *Information & Management*, with Jiabao Lin, Shunzhi Lin, and Jose Benitez, under review

- “Balance or Breakthrough? A Multi-level, Multi-method Investigation of IT-Enhanced Customer Relationship Management Systems for Service Innovation,” *Information Systems Journal*, with Rui Wang and Zeyu Peng, preparing submission
- “Digital Restriction Policies as Medicine or Poison? A Mixed-Method Investigation of Youth Mode’s Dual Effects on Adolescent Well-being,” *MIS Quarterly*, with Xusen Cheng, Tianzi Wang, and Meiyun Zuo, preparing submission

Behavioral Information Security Management and Consumer Privacy Protection

119. “When More is Better (or Not): Cybersecurity Investment, Financial Risk, and Board Experience Heterogeneity,” *Journal of Management Information Systems*, with Niyanta Sookraj, Yen-Yao Wang, and Chenhui Guo, forthcoming
120. “Win by Hook or Crook? Self-injecting Favorable Online Reviews to Fight Adjacent Rivals,” *Information Systems Research*, with Le Wang, Liangfei Qiu, Feng Xu, and Xueying Cui, forthcoming
121. “How To Convince Users to Protect Themselves Against Cybersecurity Threats,” *MIS Quarterly Executive*, with Dennis F. Galletta, Gregory D. Moody, Paul Benjamin Lowry, Robert Wilson, Scott Boss, Yan Chen, Daniel Pienta, Peter Polak, Sebastian Schuetz, and Jason Thatcher, forthcoming
122. “Unveiling the Critical Role of Ethical Leadership in Information Systems Security Compliance Research: An Empirical Investigation,” *Information & Management*, with Botong Xue and Merrill Warkentin, forthcoming
123. “DeepSecure: A Computational Design Science Approach for Interpretable Threat Hunting in Cybersecurity Decision Making,” *Decision Support Systems*, with Prabhat Kumar and Najmul Islam, Vol. 188, 114351, ISSN 0167-9236, January 2025
124. “The Influence of Affective Processing on Phishing Susceptibility,” *European Journal of Information Systems*, with Annie Tian, Matthew Jensen, and Greg Bott, forthcoming
125. “Contextual Integrity and Health Information Sharing on Online Social Networks,” *Journal of the Association for Information Systems*, with Han Li, Rathin Sarathy, and Heng Xu, 25(6), pp. 1500-1532, August 2024
126. “Unraveling Juxtaposed Effect of Biometric Characteristics on User Security Behaviors: A Controversial Information Technology Perspective,” *Decision Support Systems*, with Jing Zhang and Zilong Liu, Vol. 183, 114267, ISSN 0167-9236, August 2024
127. “Identifying the Idiosyncrasies of Behavioral Information Security Discourse and Proposing Future Research Directions: A Foucauldian Perspective,” *Journal of Information Technology*, with Nan (Peter) Liang, Rudy Hirschheim, and Hayden Hollingsworth, Vol. 38, Issue 4, pp. 382-415, December 2023
128. “Is Personally Identifiable Information Really More Valuable? Evidence from Consumers’ Willingness-To-Accept Valuation of Their Privacy Information,” *Decision Support Systems*, with Huan Liu, Kai Li, and Yan Chen, Vol. 173, October 114010, October 2023
129. “Does Techno-invasion Lead to Employees’ Deviant Behaviors?” *Journal of Management Information Systems*, with Yang Chen, Xin Wang, Jose Benitez, and Decao Li, 39(2), pp. 454-482, June 2022
130. “Understanding Inconsistent Employee Compliance with Information Security Policies through the Lens of the Extended Parallel Process Model,” *Information Systems Research*, with Yan Chen, Dennis Galletta, Paul Benjamin Lowry, Greg Moody, and Robert Wilson, 32(3), pp.1043-1065, March 2021
131. “Understanding Information Security Policy Violation from a Situational Action Perspective,” *Journal of the Association for Information Systems*, with Han Li and Yan Chen, 22(3), pp. 739-772, May 2021
132. “The good, the bad, and the ugly: Impact of analytics and artificial intelligence-enabled personal information collection on privacy and participation in ridesharing,” *European Journal of Information Systems*, with Xusen Cheng, Linlin Su, and Jose Benitez, 31(3), 339-363, January 2021
133. “Cultivating Proactive Information Security Behavior and Individual Creativity: The Role of Culture and Structure,”

134. "Organized Cyber Racketeering: Exploring the Role of IT in Organized Cyber Crime Syndicates through a Grounded Theory Approach," *IEEE Transactions on Engineering Management*, with Jie Jian, Siqi Chen, Tien Lee, Vol. 69, Issue 6, pp. 3726-3738, July 2022
135. "Making Better IS Security Investment Decisions: Discovering the Impact of Data Breach Announcement on Information Asymmetry and Firm Risk," *Industrial Management & Data Systems*, with Tianxi Dong, Suning Zhu, and Mauro Oliveira, Vol. 123, Issue 2, ISSN 0263-5577, February 2023
136. "Exploring Different Appraisals in Sharing Deviant Behaviors: A Mixed-methods Study," *Journal of Business Research*, with Tingting Hou, Xusen Cheng, and Dan Ke, 139, pp. 496-509, February 2022
137. "Beyond Adaptive Security Coping Behaviors: Theory and Empirical Evidence," *Information & Management*, with Yan Chen and Han Li, 59(2), 103575, March 2022
138. "Reactions to Abusive Supervision: Neutralization and IS Misuse," *Journal of Computer Information Systems*, with Feng Xu, Carol Hsu, and Merrill Warkentin, 62(3), pp. 632-641, June 2021
139. "Effects of Organizational Controls on Employees' Cyber-loading: The Moderating Effects of Trait Mindfulness," *The Database for Advances in Information Systems*, with Feng Xu, Junmei Zhang, Shan Xiao, and Botong Xue, 53(1), pp. 61-79, 2022
140. "Discovering Group-based Transnational Cyber Fraud: A Polymethodological Approach," *Computers & Security*, with Siqi Chen, Yufei Yuan, Jie Jian, and Yan Wang, 104, 102217, May 2021
141. "Ethical leadership and employee information security policy violation: Exploring dual-mediation paths," *Organizational Cybersecurity Journal*, with Botong Xue, Feng Xu, and Merrill Warkentin, 1(1), pp. 5-23, 2021
142. "Toward a Unified View of Dynamic Information Security Behaviors: Insights from Organizational Culture and Sensemaking," *The Database for Advances in Information Systems*, with Canchu Lin, Vol. 52: Issue 1, pp. 65-90, 2021
143. "Why Individual Employees Commit Malicious Computer Abuses: A Routine Activity Theory Approach," *Journal of the Association for Information Systems*, with Han Li, Qing Hu, and Heng Xu, Vol. 21: Issue 6, Article 5, 2020
144. "Anger or Fear? Effects of Discrete Emotions on Employee Computer-Related Deviant Behavior," *Information & Management*, with Feng Xu and Carol Hsu, Vol. 57, Issue 3, pp. 103180, 2020
145. "Security Policy Opt-in Decisions in Bring-Your-Own-Device – A Persuasion and Cognitive Elaboration Perspective," *Journal of Organizational Computing and Electronic Commerce*, with Xue Yang, Wei Thoo Yue, Xinwei Wang, and Choon Ling Sia, Vol. 29, Issue 4, pp. 274-293, 2019
146. "Do Strategy and Option in IT Security Investment Matter? An Empirical Investigation on Alignment Effects," *Information Systems Frontier*, with Feng Xu, Hongyun Zhang, Shan Liu, and Wayne Huang, Vol. 21, Issue 5, pp. 1069-1083, 2019
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148. "Self-Control, Organizational Context, and Rational Choice in Information Abuses at Work," *Information & Management*, with Han Li, Jie Zhang, and Rathindra Sarathy, Vol. 55, Issue 3, pp. 358-367, 2018
149. "Are We Ready for Cyber Terrorist Attacks? Examining the Role of Individual Resilience," *Information & Management*, with Jian Hua and Yan Chen, Vol. 55, Issue 7, pp. 928-938, 2018
150. "Exploring the Effects of Social Networking Sites' Privacy-Handling Management Styles on User Satisfaction: A Conflict Management Perspective," *Decision Sciences*, with Jie Zhang, Han Li, and Merrill Warkentin, Vol. 48, Number 5, pp. 956-989, 2017

151. "Resolving the Privacy Puzzle: Toward a Cognitive Appraisal and Emotion Approach to Online Privacy Behaviors," *Information & Management*, with Han Li, Heng Xu, and Jie Zhang, Vol. 54, Number 8, pp. 1012-1022, 2017
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153. "Exploring the Effects of Organizational Justice, Personal Ethics, and Sanction on Internet Use Policy Compliance," *Information Systems Journal*, with Han Li, Jie Zhang, and Rathindra Sarathy, Vol. 24, Issue 6, pp. 479-502, 2014
154. "Investigating security investment impact on firm performance," *International Journal of Accounting & Information Management*, with Ranjit Bose, Vol. 22, Issue 3, pp. 194-208, 2014 (Won 2015 Highly Commended Paper Award)
155. "Assessment of Re-Identification Risks of Data Perturbation Methods Using Record Linkage," *Journal of Database Management*, with Han Li, Krishnamurthy Muralidhar, and Rathindra Sarathy, Vol. 25, Issue 2, pp. 52-74, 2014
156. "Investigating Phishing Victimization with the Heuristic-Systematic Model: A Theoretical Framework and an Exploration," *Computers & Security*, with Wei Zhang, Stephan Burd, and Alessandro Seazzu, Vol. 38, pp. 28-38, October 2013
157. "The Personalization Privacy Paradox: An Exploratory Study of Decision Making Process for Location-Aware Marketing," *Decision Support Systems*, with Heng Xu, John M. Carroll, and Mary Beth Rosson, Vol. 51, Issue 1, pp. 42-52, April 2011 (a Most Cited Article Published since 2010, <http://www.journals.elsevier.com/decision-support-systems/most-cited-articles>)
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159. "Social Network Analysis of a Criminal Hacker Community," *Journal of Computer Information Systems*, with Yong Lu, Michael Polgar, and Yuanyuan Cao, Vol. 51, Issue 2, pp. 31-41, Winter 2010-2011
160. "Examining Multi-dimensional Trust and Multi-faceted Risk in Initial Acceptance of Emerging Technologies: An Empirical Study of Mobile Banking Services," *Decision Support Systems*, with Han Li, Jie Zhang, and J. P. Shim, Vol. 49, pp. 222-234, May 2010 (a Most Cited Article Published since 2010, <http://www.journals.elsevier.com/decision-support-systems/most-cited-articles>)
161. "Workplace Monitoring and Employee Misuse Avoidance: Does Punishment Matter?" *Journal of Computer Information Systems*, with Qinyu Liao, Anil Gurung, and Long Li, Vol. 50, Issue 2, pp. 49-59, 2010
162. "Improving Multiple-password Recall – An Empirical Study," *European Journal of Information Systems*, with Jie Zhang, Somashekar Akkaladevi, and Jennifer Ziegelmayer, Vol. 18, Issue 2, pp. 165-176, 2009
163. "Consumer Motivations in Taking Action against Spyware: An Empirical Investigation," *Information Management & Computer Security*, with Anil Gurung and Qinyu Liao, Vol. 17, Issue 3, pp. 276-289, 2009
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166. "Awareness Education as the Key to Ransomware Prevention", *Information Systems Security*, with Qinyu Liao, Vol. 16, Issue 4, pp. 195 – 202, July – August 2007
167. "Defeating Active Phishing Attacks for Web-Based Transactions", *International Journal of Information Security and Privacy*, with Tan Teik Guan, Vol. 1, Issue 3, pp. 47-60, July - September 2007
168. "A Holistic Approach for Managing Spyware", *Information Systems Security*, Vol. 15, Issue 2, pp. 42 – 48, May – June 2006
169. "A Framework for Spyware Assessment", *Communications of the ACM*, with Merrill Warkentin and Gary F. Templeton,

170. "The Phishing Hook: Issues and Reality", *Journal of Internet Banking and Commerce*, with Qinyu Liao, November 2004, Vol. 9, No. 3, ISSN 1204-5357, 2004
171. "Micropayments in Wireless M-Commerce: Issues, Security, and Trend", *Journal of Internet Banking and Commerce*, with Cheon-Pyo Lee, July 2004, Vol. 9, No. 2, ISSN 1204-5357, 2004

Working Area Papers (under advanced revision & review)

- "Securing the Edge: Enhancing Mobile Security for Malicious URL Detection by Integrating Dynamic Knowledge Distillation," *Information Systems Research*, with Prabhat Kumar, Najmul Islam, and Ahmed Abbasi, revise & resubmit
- "Cyberbullying in Times of Public Crisis: Evidence from a Large Scale Multilevel Mixed-effect Analysis," *Journal of the Association for Information Systems*, with Jiaoyang Li, Qi Song, Yan Cheng, and Peiqi Guo, revise & resubmit
- "Response Efficiency versus Response Customization: An Examination of Firms' Responses to Platform-Empowered Group Complaints," *Production and Operations Management*, with Zilong Liu, Xuequn Wang, Tingting Song, and Chaoqun Chu, revise & resubmit
- "The Righteous, the Curious, and the Fearful: A Mixed-Methods Investigation of Cyber-Manhunting Behavior," *European Journal of Information Systems*, with Kai Li, Cheng Zhou, and Yan Chen, revise & resubmit
- "Speed, Silence, and Salience: Uncovering Organizational Breach Disclosure Dynamics through the Attention-Processing Tradeoff," *Information Systems Research*, with Jasper Jia, Guohou Shan, and Bell Pan, under review
- "Mandatory Disclosure and the Strategic Timing of Bad News: Evidence from Cybersecurity Incident Reporting," *Management Science*, with Jasper Jia and Guohou Shan, under review
- "Beyond Awareness: Advancing Decision Support for Security Behavior Through a Mixed-Methods Analysis of Password Reuse," *Decision Support Systems*, with Botong Xue, Feng Xu, and Zhengya Tang, under review
- "Unmasking the ripple effects: Platform endorsement, seller reputation, and the spillover of online review manipulation," *Information Systems Research*, with Le Wang, Xueying Cui, and Le Wang, working paper
- "Falling Behind vs. Falling Short: How Horizontal and Vertical Performance Comparisons Drive Online Review Manipulation," *Journal of Operations Management*, with Le Wang, Xueying Cui, and Le Wang, preparing manuscript
- "Mitigating Gig Worker Information Security Violations: Evidence from Online Real Effort Experiments," *Journal of Management Information Systems*, with Feng Xu, Carol Hsu, and Le Wang, working paper
- "Finding Signal in the Static: The Triple Asymmetric Effects of Content and Social Complexity on the Operational Governance of Crowdsourced Misinformation," *Production and Operations Management*, with Zhao Pan, Honglong Yang, Qian Hu, working paper

Cross-cultural IS & Strategic Development

172. "An imposed etic approach with Schwartz polar dimensions to explore cross-cultural use of social network services," *Information & Management*, with Chengqi Guo, Merrill Warkentin, Anil Gurung, and J.P. Shim, Vol. 57, Issue 8, 2020
173. "A Systematic Review on Cross-Cultural Information Systems Research: Evidence from the Last Decade," *Information & Management*, with Xinmin Chu and Yan Chen, Vol. 56, Issue 3, pp. 401-417, 2019

174. "Does IT Team Climate Matter? An Empirical Study of the Impact of Coworker Influence and Confucian Work Ethic on Deviance Behavior," *Information & Management*, with Zhang, Hanpeng, Qinyu Liao, and Lifang Peng, Vol. 52, Issue 6, pp. 658-667, September 2015
175. "Factors Influencing E-Tax Filing Adoption Intention by Business Users in China," *Electronic Government*, with Qinyu Liao and Bingjia Shao, Vol. 11, No. 4, pp. 283-305, 2015
176. "Rethinking the Path of Business Research in the West: What Direction Is Better for Business Research in China?" *Nankai Business Review International*, with Allen S. Lee, Vol. 5, Issue 4, pp. 346-355, 2014
177. "Fraud and White Collar Crime: A Chinese Perspective," *Cross-Cultural Management*, with Richard Brody, Vol. 16, Issue 3, pp. 317-326, 2009

MIS Research Method and Development

178. "A Scientometric Investigation into the Quality of IS Journal Quality Measures," *Journal of the Association for Information Systems*, with Bruce R. Lewis and Gary F. Templeton, Vol. 8, Issue 12, Article 35, pp. 619-633, 2007.
179. "Author Affiliation Index: Response to Ferratt et al.," *Communications of the Associations for Information Systems*, with Gary F. Templeton and Bruce R. Lewis, Vol. 19, Letter 2, pp. 710-724, 2007

Special Issue Editorials

180. "The evolution of organizations and stakeholders for metaverse ecosystems: Editorial for the special issue on metaverse part 1," *Decision Support Systems*, with Arpan Kumar Kar, Patrick Mikalef, Rohit Nishant, and Manish Gupta, 2024 (<https://www.sciencedirect.com/science/article/abs/pii/S0167923624001866>)
181. "Big data analytics in high stake decision for forecasting," *Technological Forecasting and Social Change*, with Raj V. Mhato, Mohammad Zoynul Abedin, Satish Kumar, 2022 (<https://www.journals.elsevier.com/technological-forecasting-and-social-change/call-for-papers/big-data-analytics-in-high-stake-decision-forecasting>)
182. "Information technology and customization strategies in the digital economy," *Technological Forecasting and Social Change*, with Yonggui Wang, 2022 (<https://www.journals.elsevier.com/technological-forecasting-and-social-change/call-for-papers/information-technology-and-customization-strategies>)
183. "Special issue in honor of Prof. Ting-Peng Liang's lifetime contribution to the e-commerce discipline," *Journal of Electronic Commerce Research*, with Shin-yuan Hung, Keng Siau, Jen-Her Wu, and Qi Li, 2021
184. "Social commerce and social media: Behaviors in the new service economy," *Information & Management*, with Fujun Lai, Vol. 56, pp. 141-142, 2019
185. "Special issue introduction: A comprehensive perspective on information systems security – technical advances and behavioral issues," *Decision Support Systems*, with Dmitry Zhdanov, Vol. 92, pp. 1-2, 2016

INVITED PRESENTATION

- Department of Actuarial Studies and Business Analytics, Macquarie University, Australia, March 2 & 9, 2026
- Business School, The University of Queensland, Australia, March 6, 2026
- Rawls College of Business, Texas Tech University, April 23, 2025
- School of Business, Hong Kong Baptist University, Hong Kong SAR, October 28, 2024
- School of Business, Hong Kong Baptist University, Hong Kong SAR, May 20, 2024
- Department of Information Management, National Sun Yat-sen University, Taiwan, May 23, 2024
- Department of Information Systems and Business Analytics, Kent State University, April 19, 2024
- Department of Information Management, National Chung Cheng University, Taiwan, October 25, 2023

- College of Business, University of Michigan-Dearborn, October 17, 2023
- Business School, The University of Queensland, Australia, May 12, 2023
- Carlson School of Management, The University of Minnesota, April 28, 2023
- Department of Information Systems, City University of Hong Kong, September 2022

TEACHING EXPERIENCE

The University of New Mexico (Anderson School of Management, Albuquerque, NM, USA)

Information Systems Security (Undergraduate & Graduate concentration course)

Advanced Security Analytics (Co-teach Graduate concentration course & faculty workshop)

Graduate Research Thesis (Graduate thesis course)

Business Application Development (Undergraduate core course)

Management of Information Systems (Graduate concentration course)

Computer-based Information Systems (Undergraduate core course)

Web Application Development (using JSP, Graduate concentration course)

Web Scripting Programming and Development (using Python, Graduate concentration course)

Practicum (International Residency) (Executive MBA course)

Practicum (Independent Research) (MBA for Education Leadership course)

City University of Macau (Graduate Institute of Data Science, Macau)

Social Media Analytics (Doctoral seminar)

Virginia State University (School of Business, Petersburg, VA, USA)

Information Systems Security Management

Advanced Visual Basic.NET Programming

Introduction to Programming Using Visual Basic.NET

Management Information Systems

Current Issues in Information Technology – CIS Capstone Project

Introduction to Information Systems

Mississippi State University (College of Business, Starkville, MS, USA)

Visual Basic Applications

Introduction to Business Computer Systems

REFERRED PAPERS IN PROCEEDINGS, CONFERENCE PRESENTATIONS & OTHERS

1. Hua Lu, Shuang Ma, and Xin (Robert) Luo, "Virtual with Virtual Works Better: Rethinking Collaboration Strategies for Digital Influencers," the 24th Annual Pre-ICIS Workshop on HCI Research in MIS (Pre-ICIS SIGHCI 2025), Nashville, TN, Dec 2025
2. Han Li, Xin (Robert) Luo, and Yan Chen, "Understanding the Perception-Choice Process of Malicious Insider Computer Abuses," Proceedings of MWAIS 2025, Stillwater, OK, USA, May 2025
3. Tianxue Xu, Daniel Luo, and Xin (Robert) Luo, "The Impact of Integrating AI into Business Ethics Education on Students' Attitudes Towards Corporate Social Responsibility Contact," Proceedings of 2024 Americas Conference on Information Systems, Salt Lake City, USA, August 2024 ([Nominated for Best Complete Paper Award](#))
4. Hua Lu, Xin (Robert) Luo, Shuang Ma, and Runyu Chen, "Unveiling the paradox of NFT digital scarcity: Impacts of digital scarcity on online trading and social behaviors," Proceedings of 2024 the 8th International Conference of Marketing Science and Innovation, April 2024 (**Best Paper Award**)
5. Botong Xue, Zhenya Tang, Feng Xu and Xin (Robert) Luo, "An Investigation on Users' In-group Password Reuse Behavior: A Mixed- method Research," Proceedings of 2024 Dewald Roode Workshop in Information Systems Security Research, Kennesaw, Georgia, USA, October 2024

6. Zhenya Tang, Botong Xue, and Xin (Robert) Luo, "Exploring Users' Security-related Fact-Checking Behavior in Educational Social Media Groups: The Perspective of Health Belief Model," Proceedings of 2023 Pacific Asia Conference on Information Systems, Nanchang, China, July 2023
7. Chengqi John Guo, Chen Guo, Nan Zheng, and Xin (Robert) Luo, "You Know It's Fake, Right? How Habituation May Assist Misinformation Mitigation on TikTok," Proceedings of 2022 Dewald Roode Workshop in Information Systems Security Research, Denver, Colorado, USA, October 2022
8. Zhenya Tang, Botong Xue, Xin (Robert) Luo, and Haisen Li, "Exploring Users' Information Security Behavior in Teacher-Parent Social Media Group from the Perspective of Health Belief Model," Proceedings of 2022 Dewald Roode Workshop in Information Systems Security Research, Denver, Colorado, USA, October 2022
9. Xu, Feng, Haisen Li, Carol Hsu, and Xin (Robert) Luo, "The Curvilinear Effect of Supervisor Support on Employees' Proactive ISB," Proceedings of 2022 Dewald Roode Workshop in Information Systems Security Research, Denver, Colorado, USA, October 2022
10. Da Ma, Xixian Peng, Qiuzhen Wang, and Xin (Robert) Luo, "Understanding Users' Willingness to Pay for Privacy in Mobile Applications: An Integration of Protection Motivation and Privacy Calculus," Proceedings of 2022 Pacific Asia Conference on Information Systems, Sydney & Taipei (online), July 2022
11. Gurvirender Tejay, Xin (Robert) Luo, and Zareef Mohammed, "Discovering Factors Influencing Information Believability to Mitigate Dissemination of (Mis)information: An Experimental Neuroscience Study for Secure and Trustworthy Cyberspace," Proceedings of 2021 Dewald Roode Workshop in Information Systems Security Research, San Antonio, Texas, USA, October 2021
12. Botong Xue, Merrill Warkentin, Xin (Robert) Luo, and Zhenya Tang, "Investigating Peer ISP Violation Whistle-blowing: Critical Role of Relationship Closeness," Proceedings of 2021 Dewald Roode Workshop in Information Systems Security Research, San Antonio, Texas, USA, October 2021
13. Shizhen Jia, Feng Xu, and Xin (Robert) Luo, "When and Why Does Employee Security Citizenship Behavior Fuel Security Deviance? From the Perspective of Self-Enhancement Theory," Proceedings of 2021 Dewald Roode Workshop in Information Systems Security Research, San Antonio, Texas, USA, October 2021
14. Xu, Feng, Carol Hsu, Xin Luo, and Merrill Warkentin, "A Contingent Model of How Fear of External Security Threats Sparks Insiders' Proactive Information Security Behaviors," Proceedings of 2020 Dewald Roode Workshop in Information Systems Security Research, Ames, Iowa, USA, October 2020
15. Su, Linlin, Xusen Cheng, Xin Luo, and Changyue Xu, "The Effect Mechanisms of Privacy Control on Passengers' Participation in Ridesharing," Proceedings of 2020 America's Conference on Information Systems, Salt Lake City, Utah, August 2020
16. Kam, Hwee-Joo, Xin Luo, and Yanyan Shang, "Improving Cybersecurity Learning: An Integration of Cyber Offense and Cyber Defense," Proceedings of 2019 Dewald Roode Workshop in Information Systems Security Research, Bossier City, LA, USA, October 2019
17. Li, Yaojie and Xin Luo, "Constructive Deception in the Workplace and Beyond: A Defensive Social Engineering Approach," Proceedings of 2019 Dewald Roode Workshop in Information Systems Security Research, Bossier City, LA, USA, October 2019
18. Wang, Lu, Xin Luo, and Ying Hua, "Exploring How Blockchain Impacts Loyalty Program Participation Behaviors: An Exploratory Case Study," Proceedings of 2019 Hawaii International Conference on System Sciences, Waikoloa, Hawaii, USA, January 2019
19. Wang, Lu, Xin Luo, and Botong Xue, "Too Good to Be True? Understanding How Blockchain Revolutionizes Loyalty Programs," Proceedings of America's Conference on Information Systems, New Orleans, Louisiana, August 2018
20. Wang, Lihua and Xin Luo, "Using Government Microblogs to Enhance Citizen Engagement," Proceedings of America's Conference on Information Systems, New Orleans, Louisiana, August 2018
21. Liu, Maggie, Xin Luo, and Fu Lee Wang, "The Value of Tagging Footnotes in XBRL Documents," Proceedings of the 8th Annual International Conference on Accounting and Finance, Singapore, July 23-24, 2018
22. Yin, Meng, Xin Luo, Xiaoyu Xu, and Qi Li, "Why Patients Switch Help from Online to Offline: An Empirical Investigation of Emotions and Effects of Cognitions," Proceedings of 2018 Hawaii International Conference on System Sciences, Waikoloa, Hawaii, USA, January 2018

23. Hsu, Carol, Xin Luo, Feng Xu, and Merrill Warkentin, "The Role of Abusive Supervision and Reactive Computer Abuse: A Multi-level Analysis," Proceedings of 2017 Dewald Roode Workshop in Information Systems Security Research, Tampa, FL, USA, October 2017
24. Xu, Feng, Xin Luo, and Carol Hsu, "Anger or Fear? Effects of Discrete Emotions on Deviant Security Behavior," Proceedings of 2017 Hawaii International Conference on System Sciences, Waikoloa, Hawaii, USA, January 2017 (**Nominated for Best Paper Award**)
25. Wang, Xiaorong, Lifang Peng, Xin Luo, and Feng Xu, "Incentives, Positive Emotions and SWOM Intention: Moderating Roles of Allocation Type and Emotion Regulation," Proceedings of 2016 International Conference on Electronic Business, Xiamen, China, December 2016
26. Zheng, Haichao, Zihao Qi, Xin Luo, Jiafen Liu, and Liting Li, "The Value of Backers' Word-of-Mouth in Screening Crowdfunding Projects: An Empirical Investigation," Proceedings of 2016 International Conference on Electronic Business, Xiamen, China, December 2016 (**Recipient of Outstanding Paper Award**)
27. Hua, Jian, Yan Chen, and Xin Luo, "Unveiling the Role of Individual Resilience to Cyber-terrorism: An Empirical Investigation," Proceedings of 2016 Dewald Roode Workshop in Information Systems Security Research, Albuquerque, NM, USA, October 2016
28. Hsu, Carol, Feng Xu, and Xin Luo, "Does Emotion Predict Information Security Behaviors in the Workplace? A New Theoretical Exploration," Proceedings of 2016 Dewald Roode Workshop in Information Systems Security Research, Albuquerque, NM, USA, October 2016
29. Wang, Xiaorong, Lifang Peng, and Xin Luo, "Electronic Word-of-Mouth: A Systematic Perspective and Multilevel Analysis," Proceedings of International Conference on Electronic Commerce, South Korea, August 2016
30. Xu, Feng, Hongyun Zhang, Wayne Huang, Xin Luo, and D. Xu, "The Value of Chief Data Officer Presence on Firm Performance," Proceedings of Pacific Asia Conference on Information Systems, Chiayi, Taiwan (ROC), June 2016
31. French, Aaron, Xin Luo, and Ranjit Bose, "A Multi-Theoretical Study on Social Networking Tourism," Proceedings of Pacific Asia Conference on Information Systems, Chengdu, China, June 2014
32. Yue Wu, Yuewen Liu, R.J. Liu, J. Y. Wang, and Xin Luo, "Uncovering the Intellectual Core of Big Data Research: A Literature Review," Proceedings of Pre ICIS SIG-ISAP International Symposium on Big Data and Social Network, Milan, Italy, December 2013
33. Luo, Xin, Ranjit Bose, Wayne Huang, Hongyun Zhang, and Wei Zhang, "A Theoretical Model to Analyze Firm Performance versus IT Security Investments," Proceedings of Pre ICIS SIG-ISAP International Symposium on Big Data and Social Network, Milan, Italy, December 2013
34. Luo, Xin, Ranjit Bose, Wei Zhang, and Han Li, "Exploring Technology Initialization and Business Success in the Cloud Computing Context: An Integrative Framework," Proceedings of CSWIM 2013, Tianjin, China, June 29-30, 2013
35. Bose, Ranjit, Xin Luo, and Yuan Liu, "The Relationship between Information Security Investment and Organizational Performance: A Critical Review," Proceedings of Annual Meeting of the Northeast Decision Sciences Institute, New York City, New York, April 5-7, 2013
36. Burd, Stephen, Alex Seazzu, and Xin Luo, "Cloud-based Virtual Computing Laboratories," Proceedings of Hawaii International Conference on System Sciences (HICISS), Grand Wailea, Maui, Hawaii, January 7-10, 2013
37. Luo, Xin, Wei Zhang, Ranjit Bose, and Yuan Liu, "Riding the Clouds with no Worries: A Holistic View of Information Security Concerns and Cloud Computing Initialization," CSWIM 2012, Beijing, China, July 1-2, 2012
38. Bose, Ranjit, Xin Luo, and Yuan Liu, "The Roles of Security and Trust: Comparing Cloud Computing and Banking," Proceedings of 2nd International Conference on Integrated Information (IC-ININFO), Budapest, Hungary, August 30-September 3, 2012
39. Zhang, Wei, Xin Luo, Stephen Burd, and Alex Seazzu, "How Could I Fall for That? Exploring Phishing Victimization with Heuristics-Systematic Model," Proceedings of Hawaii International Conference on System Sciences (HICISS), Grand Wailea, Maui, Hawaii, January 4-7, 2012
40. Dai, Hua and Xin Luo, "The Role of Risk Perception, Trust, Innovativeness and Emotion in Developing Consumer's Satisfaction in Electronic Mediated Environment (EME)," complete research paper, Proceedings of International Conference on Information Systems (ICIS), Shanghai, China, December 2011

41. Guo, Chengqi, J.P. Shim, Xin Luo, and Anil Gurung, "A Cross-Cultural Comparison of Mobile Social Network Service Use: U.S. vs. China," Proceedings of America's Conference on Information Systems (AMCIS), Detroit, Michigan, August 2011
42. Yao, Lee and Xin Luo, "Are Hackers 'Safe' to Help Us? – A Perspective from IT Professionals," 2nd Annual AAA Forensic and Investigative Accounting Section Research Conference, New Orleans, LA, March 25-26, 2011
43. Akkaladevi, Somasheker, Ajay K. Katangur, Xin Luo, and Ahmed Mahdy, "Role of Intrusion Detection Systems," International Academy of Business and Public Administration Disciplines, Orlando, Florida, Jan 3-6, 2011
44. Zhu, Bin, Xin Luo, and Michael Chau, "Finding Treasures from Your Trash," AIS SIGSEC Workshop on Information Security & Privacy (Pre-ICIS), St. Louis, Missouri, USA, December 12-15, 2010
45. Luo, Xin, Han Li, Qing Hu, and Heng Xu, "Understanding Why Individual Employees Commit E-Crimes: A Routine Activity Approach," Proceedings of the DeWald Roode Information Security Workshop 2010 IFIP TC8/TC11 Workshop, Bentley University, Waltham, MA, October 8-9, 2010
46. Chen, Rong, Xin Luo, Heng Xu, and Wei Zhang, "The Conceptual Model of Mobile TV Service Adoption: A Triangulation Perspective," Proceedings of International Conference on Electronic-Business Intelligence, December 19-21, 2010, Kunming, China
47. Lu, Yong, Xin Luo, and Xubin Cao, "The Roles of Bridging and Bonding in Online Communities in the Aftermath of a Natural Disaster," Proceedings of Decision Sciences Institute, San Diego, California, November 2010
48. Yan, Ruiliang and Xin Luo, "Understanding Consumers' Online Search and Purchase Behaviors: A Social-Psychological Perspective," Proceedings of 2010 Joint Conference on eServices and Business Intelligence, Chengdu, China, June 4-6, 2010
49. Lu, Yong, Xin Luo, Xubin Cao, and Dan Yang, "The Roles of Social Capital in Virtual Communities," Proceedings of 2010 Joint Conference on eServices and Business Intelligence, Chengdu, China, June 4-6, 2010
50. Zhu, Bin, Xin Luo, Jian Ma, and Michael Chau, "Finding Treasures from Your Trash," Proceedings of 2010 Joint Conference on eServices and Business Intelligence, Chengdu, China, June 4-6, 2010
51. Brody, Richard, Xin Luo, and Alex Seazzu, "Electronic Discovery: A Descriptive Analysis of Technological, Legal, and Managerial Issues," Annual AAA Forensic and Investigative Accounting Section Research Conference, Baton Rouge, LA, May 7-8, 2010
52. Luo, Xin and Laurie Schatzberg, "Results of an Online Information Security Module in a Required Introductory MIS Course," Best Paper Nominee, Information Academy for Information Management (SIG-ED), Phoenix, AZ, December 2009
53. Pope, Michael, Merrill Warkentin, Leigh A. Mutchler, and Xin Luo, "The Domain Name System – Past, Present, and Future," Winner of Distinguished Track Paper (Information Systems), Proceedings of Decision Sciences Institute, New Orleans, Louisiana, November 14-17, 2009
54. Luo, Xin, Merrill Warkentin, and Allen Johnston, "The Impact of National Culture on Workplace Privacy Expectations in the Context of Information Security Assurance," Proceedings of America's Conference on Information Systems, San Francisco, California, August 2009
55. Zhang, Wei and Xin Luo, "A Dual-Process Perspective on Media Choice," Proceedings of The Third China Summer Workshop on Information Management, Guangzhou, China, June 27-28, 2009
56. Johnston, Allen, Merrill Warkentin, and Xin Luo, "National Culture and Information Privacy: The Influential Effects of Individualism and Collectivism on Privacy Concerns and Organizational Commitment", Proceedings of International Federation of Information Processing (IFIP) International Workshop on Information Systems Security Research, Cape Town, South Africa, May 2009
57. Luo, Xin, J. P. Shim, Anil Gurung, Qinyu Liao, and Somasheker Akkaladevi, "An Empirical Investigation on Collective Multilateral Trust toward Innovative Technology Acceptance: A Mobile Banking Study," Proceedings of Decision Sciences Institute, Baltimore, Maryland, November 2008
58. Lee, Cheon-Pyo, Xin Luo, and Merrill Warkentin, "Perception of Security and Privacy When Using Mobile Communication Systems – An Analysis of Administrative and Line Staff Congruence," Proceedings of Decision Sciences Institute, Baltimore, Maryland, November 2008
59. Akkaladevi, Somasheker and Xin Luo, "Bottlenecks in the Process of Improving ICT Infrastructure in Developing Countries: A Chinese Perspective", Proceedings of Americas Conference on Information Systems, Toronto, Canada, August 2008

60. Akkaladevi, Somasheker, Himabindu Keesara, and Xin Luo, "Efficient Forensic Tools for Handheld Devices: A Comprehensive Perspective", Proceedings of Southwest Decision Sciences Institute, Houston, Texas, March 2008
61. Luo, Xin, Han Li, and Jie Zhang, "An Exploratory Analysis of Trust and Risk on Innovative Technology Adoption: A Mobile Banking Case," Proceedings of Pre-ICIS Workshop on Information Security and Privacy, the SIGSEC Pre-ICIS Workshop, Montréal, Canada, 2007
62. Zhang, Jie and Xin Luo, "Revisiting the Password Problem from a New Perspective," Proceedings of Pre-ICIS Workshop on Information Security and Privacy, the SIGSEC Pre-ICIS Workshop, Montréal, Canada, 2007
63. Michelle Boatwright and Xin Luo, "What Do We Know About Biometrics Authentications?" Proceedings of Information Security Curriculum Development Conference, Kennesaw, GA, September 29, 2007
64. Dipti Patel and Xin Luo, "Take a Close Look at Phishing," Proceedings of Information Security Curriculum Development Conference, Kennesaw, GA, September 29, 2007
65. Luo, Xin, Anil Gurung, and J.P. Shim, "Understanding Acceptance of Enterprise Instant Messaging: A Theoretical Integration and Empirical Investigation," Proceedings of Decision Science Institute 2007, Phoenix, AZ, November 17-20, 2007
66. Liao, Qinyu and Xin Luo, "A Comprehensive Understanding of Non-users' Perception for University Campus Wireless Network Adoption: An Empirical Investigation," Proceedings of Decision Science Institute 2007, Phoenix, AZ, November 17-20, 2007
67. Liao, Qinyu, Xin Luo, Anil Gurung, and Long Li, "Workplace Internet Use Monitoring and Employee Behavior Intention Change," Proceedings of Americas Conference on Information Systems, Keystone, CO, August 7-12, 2007
68. Warkentin, Merrill, Chengqi Guo, Xin Luo, and Feifei Xie, "An Assessment of U.S. and Chinese Online Gaming Environments and Futures," Proceedings of Americas Conference on Information Systems, Keystone, CO, August 7-12, 2007
69. Gurung, Anil and Xin Luo, "Understanding the Motivation of Consumers to Take Actions against Spyware," Proceedings of Americas Conference on Information Systems, Keystone, CO, August 7-12, 2007
70. Liao, Qinyu, Xin Luo, and Anil Gurung, "Post-Violation Trust Rebuilding in B2C Electronic Commerce," Proceedings of 2007 Global Conference on Business and Finance, South Padre Island, Texas, January 3-6, 2007
71. Liao, Qinyu, Xin Luo, and Kirk Arnett, "CS and MIS: What Do They Know About Information Security?" Proceedings of 2006 ISOneWorld International Conference, Las Vegas, Nevada, April 2006
72. Luo, Xin and Merrill Warkentin, "Consumers' Preferences, Attitudes, and Trade-offs towards Mobile Office Use: A Conjoint Analysis," Proceedings of 2005 Decision Science Institute Annual Meeting, San Francisco, CA
73. Luo, Xin, Cheon-Pyo Lee, and Merrill Warkentin, "Adoption of Instant Messaging in an Information Security Supervision and Management Environment: An Empirical Study in Workplace Adoption," Proceedings of Information Resources Management Association International Conference 2005, May 15-18, 2005, San Diego, California
74. Lee, Cheon-Pyo, David A. Vance, and Xin Luo, "Information Technology Payoff and Time Lags," Proceedings of Information Resource Management Association International Conference, San Diego, California, May 15-18, 2005
75. Liao, Qinyu, Xin Luo, and Kirk Arnett, "Student Recognition and Awareness of Information Security in Course Learning from Management Information Systems and Computer Science Classes: An Empirical Investigation," Proceedings of The Fourth International Conference on Electronic Business, Beijing, China, December 2004
76. Warkentin, Merrill and Xin Luo, "Perceptions of Wi-Fi Security Requirements: A Stratified View," Decision Science Institute Annual Meeting, Sessions on Mobile Services and Wireless Networks, Boston, Massachusetts, November 20-23, 2004
77. Liao, Qinyu, J.P. Shim, and Xin Luo, "Student Assessment of a Web-based Learning and Assessment System Using the Unified Theory of Acceptance and Use of Technology," Proceedings of Americas Conference on Information Systems 2004, New York City, New York, August 2004,

78. Luo, Xin and Merrill Warkentin, "Assessment of Information Security Spending and Costs of Failure," Proceedings of ISOneWorld International Conference, Las Vegas, Nevada, April 2004
79. Luo, Xin, "New Skills of DHTML Scripts," Computer Business Information, 03/1999 (in Chinese)
80. Luo, Xin, "New Ideas and Knacks of WebPages Design," Computer Business Information, 03/1999 (in Chinese)
81. Luo, Xin, "Human Being on the Web," Chengdu Evening, 03/1999 (in Chinese)
82. Luo, Xin, "The Most Popular DHTML Scripts," Computer Business Information, 03/1999 (in Chinese)
83. Luo, Xin, "Tips on Skills of ICQ Operation," Computer Business Information, 03/1998 (in Chinese)
84. Luo, Xin, "Attractiveness of Java Script," Computer Business Information, 02/1998 (in Chinese)
85. Luo, Xin, "Personal WebPages Designing Skills," Computer Business Information, 12/1997 (in Chinese)
86. Luo, Xin, "Skills of Editing WebPages with Java," Computer Business Information, 08/1997 (in Chinese)
87. Luo, Xin, "The Popular Free Service Webs on the Internet," Computer Business Information, 08/1997 (in Chinese)
88. Luo, Xin, "Two Examples of How to Fix Computer Problems," Computer Business Information, 03/1997 (in Chinese)

REFEREED BOOK CHAPTERS

1. Liao, Qinyu, Xin Luo, and Anil Gurung, "Trust Restoration in Electronic Commerce," in *Organizational and End-User Interactions: New Explorations, Summation of the Journal of Organizational and End User Computing*, Clarke and Dwivedi (Ed.), IGI Global, Chapter 3, pp.72-88, May 2011, ISBN 978-1-60960-577-3
2. Xu, Shuting and Xin Luo, "Current Issues and Future Analysis in Text Mining for Information Security Applications", in *Handbook of Research on Text and Web Mining Technologies*, Song and Wu (Ed.), IGI Global, September 2008, Chapter XXXIX, ISBN: 978-1-59904-990-8 (**reprinted** – "Current Issues and Future Analysis in Text Mining for Information Security Applications ", in *Social and Political Implications of Data Mining*, Hakikur Rahman (Ed.), IGI Global, December 2008, Chapter X, ISBN: 978-1-60566-230-5)
3. Luo, Xin and Merrill Warkentin, "Developments and Defenses of Malicious Code," in Pagani, Margherita (Ed.), *Encyclopedia of Multimedia Technology and Networking (2e)*, Hershey, PA: Idea Group Publishing, 2008, pp. 356-363, ISBN: 978-1-60566-014-1
4. Luo, Xin and Qinyu Liao, "Ransomware: A New Cyber Threat to Enterprises", in *Handbook of Research on Information Security and Assurance*, Sharma and Gupta (Ed.), Hershey, PA: Idea Group Publishing, 2008, pp. 1-6, ISBN: 978-1-59904-855-0
5. Luo, Xin and Somashekar Akkaladevi, "Analysis of Intelligent Software Agents in E-commerce I", *Encyclopedia of Artificial Intelligence*, Hershey, PA: Idea Group Publishing, 2008, pp. 940-944, ISBN: 978-1-59904-849-9
6. Luo, Xin and Somashekar Akkaladevi, "Analysis of Intelligent Software Agents in E-commerce II", *Encyclopedia of Artificial Intelligence*, Hershey, PA: Idea Group Publishing, 2008, pp. 945-949, ISBN: 978-1-59904-849-9
7. Akkaladevi, Somashekar, Ajay K. Katangur, and Xin Luo, "Improving the Protein Secondary Structure Prediction Accuracy Using Decision Fusion and Bayesian Inference Method", *Encyclopedia of Artificial Intelligence*, Hershey, PA: Idea Group Publishing, 2008, pp. 1330-1336, ISBN: 978-1-59904-849-9
8. Luo, Xin and Qinyu Liao, "Using Instant Messaging to Improve E-collaboration in Organizations", in *Encyclopedia of E-Collaboration*, Ned Kock (Editor), Publisher: Information Science Reference, November 2007, ISBN: 978-1599-04000-4
9. Liao, Qinyu and Xin Luo, "Instant Messaging As an E-collaboration Tool", in *Encyclopedia of E-Collaboration*, Ned Kock (Editor), Publisher: Information Science Reference, November 2007, ISBN: 978-1599-04000-4
10. Luo, Xin and Merrill Warkentin, "Consumer's Attitude toward Mobile Office Use: A Technology Trade-Off Research Agenda," in *E-Business Processes: Technologies and Solutions*, Sounderpandian, J. and T. Sinha (Eds), January 2007 (**reprinted** – "Consumer's

Attitude toward Mobile Office User: A Technology Trade-Off Research Agenda,” in *Electronic Business: Concepts, Methodologies, Tools, and Applications*, In Lee (Ed), IGI Global, December 2008, Chapter 6.13, pp. 1920 – 1928, ISBN: 978-1-60566-056-1)

11. Luo, Xin and Merrill Warkentin, "Malware and Anti-Virus Procedures", in *Encyclopedia of Multimedia Technology and Networking*, April 2005, Editor: Margherita Pagani, ISBN: 1591405610, Idea Group Publishing

HONORS & AWARDS

Best Reviewer Award , the 23rd Workshop on e-Business (WeB 2024), December 14, Bangkok, Thailand	2024
Outstanding Associate Editor Award , <i>Journal of the Association for Information Systems</i>	2023
Endowed Dean’s Professorship in Research Excellence , Anderson School of Mgt, UNM	2022-now
Endowed Black, Albert & Mary Jane Professorship , Anderson School of Mgt, UNM	2022-now
Research Excellence Awards , Anderson School of Mgt, University of New Mexico	2022-now
Best Associate Editor Award , International Conference on Information Systems, Austin, TX, USA	2021
Endowed Regent’s Professorship , Anderson School of Mgt, University of New Mexico	2014-now
Ernest and Mary Rich Summer Research Grant , Anderson School of Mgt, University of New Mexico	2017-2019
Faculty Summer Research Grant , Anderson School of Management, University of New Mexico	2016
Winner of Highly Commended Paper Award , Emerald Group Publishing Limited	2015
Endowed Anderson Alumni Professorship , Anderson School of Mgt, University of New Mexico	2011-2014
Best Reviewer Award , IFIP WG8.11/WG11.13 Information Systems Security Research Workshop	2012
Who’s Who in the World	2009-now
Endowed Bill Daniels Business Ethics Fellowship , Anderson School of Mgt, University of New Mexico	2010-2012
Endowed Anderson Foundation Fellowship , Anderson School of Mgt, University of New Mexico	2009-2012
Nominee for Best Online Teaching Award , University of New Mexico	2012
Winner of Distinguished Paper (Information Systems Track) , Decision Sciences Institute	2009
Faculty Summer Research Grant , Anderson School of Management, University of New Mexico	2009-2011
Faculty Summer Research Grant , School of Business, Virginia State University	2007
Information Security Research Travel Award (\$1000) , Mississippi State University	04/2006
Henry Hunter Doctoral Research Travel Award (\$600) , Mississippi State University	04/2006
Ph.D. Student Teaching Award Nominee , College of Business, Mississippi State University	03/2006
Ph.D. Student & Faculty Collaboration Research Award Nominee , Mississippi State University	03/2006
2005 Decision Science Institute (DSI) Doctoral Consortium , San Francisco, California	11/2005
Information Security Research Travel Fund (\$1350) , Center of Computer Security Research, MSU	05/2005
Doctoral Research Travel Fund (\$650) , College of Business & Industry, Mississippi State University	04/2004
Academic Award , College of Business Administration, The University of Louisiana at Monroe	2002-2003
University Scholarship , Sichuan Normal University	1997-1998
2nd Winner , Web Design Competition by Computer Business Information	1999
2nd Winner , National Web Design by China Telecom Corp. & Chinese Computer User Association	1998
1st Winner , Internet Application Knowledge Competition by Chengdu Commerce and Tyfo.com	1998
3rd Winner , English-Chinese Tech Translation Competition by Hong Kong Instant-Trans Tech Corp.	1998
3rd Winner , Chinese National Webpage Design Competition by Microsoft and Computer World Press	1998

PROFESSIONAL ACTIVITIES

Reviewer for Journals

- *Management Science*
- *Information Systems Research*
- *MIS Quarterly*
- *Journal of Operations Management*
- *Journal of the Association for Information Systems*
- *Journal of Management Information Systems*
- *European Journal of Information Systems*
- *Information Systems Journal*
- *Journal of Information Technology*
- *Journal of Organizational Behavior*
- *Decision Sciences*
- *Decision Support Systems*
- *International Journal of Electronic Commerce*
- *Information & Management*
- *Journal of Organizational Computing and Electronic Commerce*
- *IEEE Transactions on Engineering Management*
- *Communications of the ACM*
- *AIS Transactions on Human-Computer Interaction*

Advisory Board & Track Chair & Keynote Speeches for International Conferences

- Mentor for JAIS Paper Development Workshop (Nashville, USA, December 2025)
- Mentor for JAIS Paper Development Workshop (Montreal, Canada, August 2025)
- Mentor for Doctoral Consortium of the 24th International Conference on Electronic Business (Zhuhai, October 2024)
- Track Co-Chair for International Conference on Information Systems (Societal Impact) (Bangkok, Thailand, 2024)
- Co-Chair for the 17th China Summer Workshop on Information Management (Xiamen, China, 2024)
- Keynote speaker for the 2023 Sino-Euro Forum for Management and Innovation (Nankai U & online, November 2023)
- Keynote speaker for Journal of Electronic Business & Digital Economics (online, April 2023)
- Keynote speaker for the 2022 ITMA International Conference on Digital Transformation (Taipei, Taiwan, October 2022)
- Mentor, Mid-Career Faculty Workshop of 2022 International Conference on Information Systems (Copenhagen, 2022)
- Mentor, Doctoral Consortium of 2022 Americas Conference on Information Systems (Minneapolis, USA, August 2022)
- Co-Chair for the 15th China Summer Workshop on Information Management (Ningbo, China, 2022)
- Keynote speaker for the 6th Conference on Marketing Science and Innovation (MSI) (online, April 2022)
- Keynote speaker for the 2021 Soochow University Workshop on Information Systems (online, July 2021)
- Keynote speaker for the 5th Conference on Marketing Science and Innovation (MSI) (online, May 2021)
- Keynote speaker for the 4th Conference on Marketing Science and Innovation (MSI) (online, July 2020)
- Track Co-Chair for Pacific Asia Conference on Information Systems (Sydney, Australia, July 2021)
- Organizing Co-Chair, International Conference on Electronic Commerce (Chengdu, China, July 2021)

- Track Co-Chair for Pacific Asia Conference on Information Systems (Xi'an, China, July 2019)
- Keynote speaker for the 10th Sino-US Advanced Workshop on E-commerce (Taiyuan, July 2018)
- Keynote speaker for the 6th International Symposium on Project Management (Chongqing, July 2018)
- Conference Co-Chair, The 1st International Conference on Internet+, Big Data & Business Innovation, Beijing, China, July 8-9, 2017
- General Chair, Dewald Roode Information Security Workshop, IFIP WG 8.11/11.13, Albuquerque, October 2016
- Track Co-Chair for America's Conference on Information Systems, San Diego, California, USA, August 2016
- International Advisory Board Member, Pacific Conference on Information Systems, Taiwan (ROC), June 2016
- Program Co-Chair, The 2nd International Workshop on Information Systems and Supply Chain Management, Suzhou, China, June 2016
- Co-Chair, The International Workshop on E-Business and New Manufacturing and New Services, Suzhou, China, June 2015
- 7th Sino-US Advanced Workshop on E-commerce (US Secretary, Changchun, JiNin, 2015)
- Mentor for Doctoral Consortium, Pacific Conference on Information Systems, Chengdu, China, June 2014
- Pacific Conference on Information Systems (Track Co-chair on Information Systems Security and Privacy, Chengdu, China, June 2014)
- 6th Sino-US Advanced Workshop on E-commerce (Program co-chair, Albuquerque, NM, 2014)
- Pacific Conference on Information Systems (Track Co-chair on Human Behavior and Information Systems, Jeju Island, South Korea, June 2013)
- Track Co-chair for 6th International Conference on Software Knowledge Information Management and Applications (Track on User Experience and Enterprise Systems, Chengdu, China, September 2012)
- Program Co-Chair for Joint Conference on eServices and Business Intelligence (Chengdu, China, June 2010)
- Invited Panel Discussant, Track of Social Issues in Information Technology, Decision Sciences Institute 2009
- Americas Conference on Information Systems (Mini-track chair of ICT Issues in the Greater China Region, 2008, 2009, 2010)
- Americas Conference on Information Systems (Mini-track chair of ICT Issues in the Pan-Pacific Region, 2010)
- Americas Conference on Information Systems (Mini-track chair of Information Security and Privacy in Developing Economies, 2009)
- Americas Conference on Information Systems (Session chair, 2007)
- Decision Science Institute (Session chair of Information Systems Track, 2007; Session chair of Information Security Track, 2008)

Program Committee for International Conferences

- INFORMS Conference on Information Systems & Technology (CIST), Seattle, Washington, USA, October 2024
- INFORMS Conference on Information Systems & Technology (CIST), Phoenix, Arizona, USA, October 2023
- INFORMS Conference on Information Systems & Technology (CIST), Indianapolis, IN, USA, October 2022
- INFORMS Conference on Information Systems & Technology (CIST), Washington, D.C, USA, November 2020
- INFORMS Conference on Information Systems & Technology (CIST), Seattle, Washington, USA, October 2019
- The Workshop on e-Business (WeB), Bangkok, Thailand, December 2024
- The Workshop on e-Business (WeB), Austin, Texas, USA, December 2021

- The Workshop on e-Business (WeB), Munich, Germany, December 2019
- The Workshop on e-Business (WeB), Santa Clara, California, USA, December 12, 2018
- Dewald Roode Information Security Workshop, IFIP WG 8.11/11.13 (2011-present)
- The Workshop on Information Security and Privacy (WISP), San Francisco, California, USA, December 13, 2018
- International Academic Committee for European Decision Sciences Institute (Granada, Spain, 2017)
- 17th China Summer Workshop on Information Management (Xiamen, China, 2023)
- 16th China Summer Workshop on Information Management (Changsha, China, 2023)
- 15th China Summer Workshop on Information Management (Ningbo, China, 2022)
- 14th China Summer Workshop on Information Management (Chongqing, China, 2021)
- 13th China Summer Workshop on Information Management (Shenzhen, China, 2019)
- 12th China Summer Workshop on Information Management (Qingdao, China, 2018)
- 11th China Summer Workshop on Information Management (Nanjing, China, 2017)
- 10th China Summer Workshop on Information Management (Dalian, China, 2016)
- 9th China Summer Workshop on Information Management (Hefei, China, 2015)
- 8th China Summer Workshop on Information Management (Chengdu, China, 2014)
- 7th China Summer Workshop on Information Management (Tianjin, China, 2013)
- Pacific Asia Workshop on Intelligence and Security Informatics (2007, 2008, 2011, 2013, 2016, 2017, 2018, 2019)
- Pre-ICIS International Symposium on Big Data and Social Network (Milan, Italy, December 13-14, 2013)
- International Conference on ICT Management for Global Competitiveness and Economic Growth in Emerging Economies - ICTM 2012 & 2013 (Wroclaw, Poland, 2012, 2013)
- Financial Business Intelligence and Risk Management & Electronic Payment and Electronic Commerce (2009-2013)
- 3rd Annual Conference of the World Accounting Frontiers Series incorporating the International Conference of Accounting, Business, Leadership and Information Management (2011)
- International Conference on Accounting and Information Technology (2010)
- 5th Midwest Association for Information Systems Conference (2010)
- Conference of the Global Institute of Flexible Systems Management (2008, 2009)
- Information Resources Management Association (2006)

Reviewer for International Conferences

- International Conference on Information Systems (ICIS) (2009, 2010, 2011, 2012, 2017)
- INFORMS Conference on Information Systems & Technology (CIST), 2019, 2020
- The Dewald Roode Information Security Workshop, IFIP WG 8.11/11.13 (2010, 2012, 2016, 2017, 2020, 2021, 2022)
- Hawaii International Conference on System Sciences (HICSS) (2016, 2017)
- Americas Conference on Information Systems (2004, 2005, 2007, 2008, 2009, 2016)
- Decision Science Institute (tracks of Information Security and Information Systems, 2005, 2007, 2008, 2009)
- European Conference on Information Systems (2008)
- Southwest Decision Sciences Institute – Track of Information Security (2008)
- Pre-ICIS Workshop on Information Security and Privacy (2007, 2009)
- International Association for Computer Information Systems (2005)

Reviewer for Books

- Handbook of Research on Social Implications of Data Mining and Information Privacy (2008)
- Handbook of Research on Information Security and Assurance (2007)
- Encyclopedia of Artificial Intelligence (2007)
- Encyclopedia of E-Collaboration (2006)
- Encyclopedia of Multimedia Technology and Networking (2004)

Invited External Reviewer for T3 and Promotion & Tenure

- Business School, University of Nottingham Ningbo (2026)
- Collins College of Business, The University of Tulsa (2026)
- Manning School of Business, The University of Massachusetts Lowell (2026)
- Woody L. Hunt College of Business, University of Texas at El Paso (2026)
- School of Business Administration, Gonzaga University (2025)
- College of Management, University of Massachusetts Boston (2025)
- Business School, University of Nottingham Ningbo (2025)
- Haslam College of Business, University of Tennessee (2024)
- College of Business, Northern Illinois University (2024)
- College of Business, University of North Texas (2024)
- College of Business, University of Michigan, Dearborn (2024)
- School of Management, University of Michigan, Flint (2024)
- Robert C. Vackar College of Business and Entrepreneurship, University of Texas – Rio Grande Valley (2024)
- Michael F. Price College of Business, University of Oklahoma (2023)
- Nanyang Business School, Nanyang Technological University, Singapore (2023)
- Zicklin School of Business, Baruch College, CUNY (2023)
- School of Business, State University of New York at Albany (2022)
- Alvarez College of Business, University of Texas at San Antonio (2022)
- Culverhouse College of Business, University of Alabama (2022)
- Michael F. Price College of Business, University of Oklahoma (2022)
- Charlton College of Business, University of Massachusetts Dartmouth (2021)
- College of Business and Information, University of Texas – Rio Grande Valley (2021)
- Business & Information Technology Department, Missouri University of Science & Technology (2021)
- College of Business, Oregon State University (2021)
- College of Management, University of Massachusetts Boston (2021)
- Dongwu School of Business, Soochow University (2021)
- College of Business, Florida Atlantic University (2021)
- College of Business, Eastern Carolina University (2021)
- Beacom School of Business, University of South Dakota (2021)
- School of Computing, DePaul University (2020)
- Rennes School of Business, France (2020)
- Dongwu School of Business, Soochow University (2020)
- College of Management, Huazhong University of Science & Technology (2020)

- College of Business, Florida International University (2019)
- College of Management – University of Massachusetts Boston (2019)
- Saunders College of Business, Rochester Institute of Technology (2018)
- Dept. of Business & Information Technology, Missouri University of Science and Technology (2018)
- School of Business and Public Administration – University of the District of Columbia (2016)
- College of Business – University of Colorado at Colorado Springs (2015)
- College of Business – University of North Texas (2013)
- College of Management – University of Massachusetts Boston (2012)

Invited External Reviewer for International/National Research Grant

- Research Development Fund, Xi'an Jiatong-Liverpool University (2020)
- Israel Ministry of Science, Technology, and Space (2015)
- Research Grant, United International College (2014, 2015)
- Qunxian Scholarly Merit Program, Xiamen University, China (2014)
- National Research Foundation of South Africa (2013)

Invited External Judge for Business Plan Competition

- Arkansas State University (2013, 2012)

Professional Membership

- Association for Information Systems (AIS)

ACADEMIC SERVICES (departmental, college, and university levels)

Acting Department Chair, Distinguished Professor Candidate, Anderson School of Management, UNM	2026
Special Assistant to the Dean for Research Advancement, Anderson School of Management, UNM	2022 – 2025
Chair, MIS/OM/Marketing Faculty Search Committee, Anderson School of Management, UNM	2024 – 2025
Chair, Research Excellence Advisory Council (REAC), Anderson School of Management, UNM	2022 – now
Anderson School of Management Representative, Provost's Advisory Review Committee, UNM,	2020 – now
Director of International Programs, Anderson School of Management, UNM	2018 – 2024
Department Representative, Dean's Advisory Review Committee, Anderson School of Management, UNM	2015 – now
Lead Faculty, Corporate Advisory Board for Information Systems	08/2020 – 2022
Chair, Visiting MIS Faculty Search Committee, Anderson School of Management, UNM	2020
Member, MSISA E & C Committee, Anderson School of Management, UNM	2020
Chair, MIS Faculty Search Committee, Anderson School of Management, UNM	2015 – 2016
UNM China Delegation Member (with President Frank, Dean White, Dean Cecchi, Dr. Tami)	2015
Lead Faculty, UNM China Delegation (with Dr. Mary Anne Saunders – special assistant to the President)	2015
Lead Faculty, UNM Special Task Force for Sino-American University Initiative (with President Frank, Mary Anne Saunders – special assistant to the President, Senior Vice Provost, UNM Consul, Associate Vice Provost)	2014
Lead Faculty, 2014 Summer Study Abroad Program in China	2014
Faculty Representative of ASM, China Education Program (with Doug Brown, Dean of ASM, and Mary Anne Saunders, Special Assistant to the President)	2013
Faculty Advisor, Executive MBA Residency, Anderson School of Management, Univ. of New Mexico	2011, 13, 14

Faculty Liaison of ASM, Master of Accounting Program with Xiamen University, China	2013 – now
Chair, Undergraduate & Graduate Curriculum Committees, Anderson School of Management, UNM	2012 – 2014
Member, MIS Faculty Search Committee, Anderson School of Management, University of New Mexico	2012 – 2013
Associate Director, Center for Information Assurance Research and Education, University of New Mexico	2008 – now
Lead Faculty, 2013 Summer Program in China (with Wennie Shu, Associate Dean of ECE & Ellen He)	2013
Lead Faculty, 2012 Summer Program in China (with Dante and Natasha, Associate Provost)	2012
MIDS Department Post Tenure Review Committee, Anderson School of Management, UNM	2013
Faculty Representative of ASM, China Education Program (with Doug Brown, Dean of ASM)	2011
Member, Undergraduate Curriculum Committee, Anderson School of Management, Univ. of New Mexico	2011– 2012
Member, Faculty Senate Computer Use Committee, University of New Mexico	2011– 2012
Member, Search Committee for Tenure-track Position of Chinese Literature & Culture, UNM	2011– 2012
MIS Research Seminar Coordinator, Anderson School of Management, University of New Mexico	2009 – now
• Dr. Merrill Warkentin (Mississippi State University) in July 2009 • Dr. Cheon-pyo Lee (Fairmont State University) in April 2010 • Dr. De Liu (Associate Editor, <i>Information Systems Research</i>, University of Kentucky) in September 2010 • Dr. Richard Baskerville (Editor-in-Chief, <i>European Journal of Information Systems</i>, Georgia State University) in March 2011 • Dr. Allen Lee (former Editor-in-Chief, <i>MIS Quarterly</i>, Virginia Commonwealth University) in Nov. 2011 • Dr. Detmar Straub (Editor-in-Chief, <i>MIS Quarterly</i>, Georgia State University) in April 2012 • Dr. Qing Hu (Associate Dean, Iowa State University) in October 2012 • Dr. Keng Siau (Editor-in-Chief, <i>Journal of Database Management</i>, Missouri U of S&T) in September 2013 • Dr. James Marsden (Editor-in-Chief, <i>Decision Support Systems</i>, University of Connecticut) in Spring 2014 • Dr. John D’Arcy (Associate Editor, <i>Decision Sciences</i>, University of Delaware) in Spring 2014 • Dr. Han Zhang (EMBA Director, Georgia Tech) in February 2015 • Dr. Xianfeng Zhang (Texas Tech Univ. & Hainan Normal Univ.) in March 2015 • Dr. Huigang Liang (Associate Editor, <i>MIS Quarterly</i>, East Carolina University) in October 2015 • Dr. Feng Liu (Associate Dean, Xiamen University) in February 2016 • Dr. France Belanger (Senior Editor, <i>Journal of the Association for Information Systems</i>, Virginia Tech) in April 2017 • Dr. Suprateek Sarker (Editor-in-Chief, <i>Journal of the Association for Information Systems</i>, University of Virginia) in February 2018 • Dr. Tyson Browning (Editor-in-Chief, <i>Journal of Operations Management</i>, Texas Christian University) in November 2022 • Dr. Bin Gu (Senior Editor, <i>Information Systems Research</i>, Boston University) in October 2023 • Dr. Heshan Sun (Senior Editor, <i>MIS Quarterly</i> and <i>Journal of the AIS</i>, University of Oklahoma) in April 2024 • Dr. Guangzhi Shang (Department Editor, <i>Journal of Operations Management</i>, Florida State University) in April 2025 • Dr. Andrew Chen (Editor-in-Chief, <i>Decision Support Systems</i>, University of Kansas) in April 2026	
Instructional Resources & Technology Committee Chair, School of Business, Virginia State University	2007
Departmental Curriculum Committee Chair, Department of CIS, Virginia State University	2007
Departmental Intellectual Contribution Committee, Department of CIS, Virginia State University	2007
Faculty Development Committee, School of Business, Virginia State University	2006-2007
Advisement & Curriculum Committee, School of Business, Virginia State University	2006

Member & Webmaster, Ph.D. Student Association, Mississippi State University	2003-2005
President, Chinese Student Association (CSA), The University of Louisiana at Monroe	2000-2002
Vice President, MBA Association (MBAA), The University of Louisiana at Monroe	2001-2002

GRADUATE STUDENT AND VISITING SCHOLAR ADVISING

Ph.D. Advisees and Co-advisees

1. Jing Liu, Doctoral dissertation external examiner, University of Jyväskylä, Jyväskylä, Finland, 2026
2. Hao Tong, Doctoral thesis defense external examiner, University of Nottingham Ningbo, 2026
3. Kira Gedris, Doctoral dissertation proposal defense committee, Virginia Tech, 2024-2026
4. Weijie Zhao, Doctoral dissertation proposal defense committee, University of Alabama, April 2024
5. Tong Xin, Doctoral dissertation external examiner, University of Jyväskylä, Jyväskylä, Finland, 2024
6. Tianxue Xu (Visiting doctoral student, Tianjin University, China) 2023-2024
7. Dongyi Wang (Visiting doctoral student, University of International Business & Economics, China) 2022-2023
8. Jie Su (Visiting doctoral student, Wuhan University, China) 2022-2023
9. Cheng Zhou, Doctoral dissertation defense committee, Business School of Nankai University, China, November 2022
10. Pauline Weritz, Doctoral thesis evaluation committee, Universitat Ramon Llull, Barcelona, Spain, September 2022
11. Laura Ruiz Santiago, Doctoral dissertation defense committee, Universidad de Granada, Granada, Spain, June 2022
12. Yitian Xie, Doctoral dissertation external examiner, University of Jyväskylä, Jyväskylä, Finland, 2022
13. Feng Xu, Doctoral dissertation defense committee, Mississippi State University, Starkville, MS, USA 2020-2022
14. Laura Ruiz Santiago, Doctoral dissertation defense committee, Rennes School of Business, France, 2021
15. Lei Li (Visiting doctoral student, South China Agricultural University, China) 2020-2021
16. Tingting Hou (Visiting doctoral student, University of International Business and Economics, China) 2019-2020
17. Marisel Fernandez Giordano, Doctoral dissertation defense committee, Universidad de Granada, Granada, Spain, February 2020
18. Ana Castillo, Doctoral dissertation defense committee, Universidad de Granada, Granada, Spain, June 2019
19. Jessica Braojos, Doctoral dissertation defense committee, Universidad de Granada, Granada, Spain, June 2018
20. Meng Yin, Co-advisor (with Dr. Qi Li), Xi'an Jiaotong University, China, 2017
21. Feng Xu, Co-advisor (with Dr. Wayne Huang, Dean of Xi'an Jiaotong University, China), Xi'an Jiaotong University, China, 2016-2017
22. Xiaorong Wang, Co-advisor (with Dr. Lifang Peng, Professor of Xiamen University, China), Xiamen University, China, 2016-2017
23. Spencer Joseph Moore, Master's thesis, Anderson School of Management, University of New Mexico, 2015-2016
24. Joshua Martin Serna, Master's thesis, Anderson School of Management, University of New Mexico, 2015-2016

Visiting Scholar Advisees

1. Dr. Fang Cui (International Business School, Shanxi Normal University, China) 2025-2026
2. Dr. Yongjian Li (Chair, Business School, Nankai University, China) 2020
3. Dr. Junmei Zhang (Chair, Business School, Yunnan University, China) 2018-2019
4. Dr. Lu Wang (Assistant Professor, University of International Business and Economics, China) 2018-2019

5. Dr. Lihua Wang (Associate Professor, Xi'an Jiatong University, China) 2017-2018
6. Dr. Xinming Chu (Associate Professor, Jiangsu Normal University, China) 2015 – 2016
7. Dr. Xueying Tian (Associate Professor, Suzhou University of Science and Technology, China) 2015
8. Dr. Jiabao Lin (Associate Professor, South China Agricultural University, China) 2013-2014
9. Dr. Jun Xue (Full Professor, Xi'an University of Posts & Telecommunications, China) 2012-2013

PROFESSIONAL CERTIFICATE

- Data Visualization for Professors, SAS Institute Inc., Los Angeles, California, 2014

EXTERNALLY FUNDED CONSULTING PROJECTS

- Chinese Culture Business Etiquette Program, *Gemini Rosemont*, Santa Fe, New Mexico, 2015
- Recommending information security measurements, *Sandia National Laboratory*, Albuquerque, New Mexico, 2013
- The impact of IT on local economy, *City of New Orleans*, Louisiana, 2012

MEDIA REPORT

- “Management school cooperation with China a win for UNM” by Albuquerque Journal, January 3, 2016, URL: <https://www.abqjournal.com/919589/sinoanderson-cooperation-a-win-for-unm.html>
- “Ransomware Rakes in Millions from Average Computer Users,” by KRQE News 13, February 4, 2015, URL: <http://krqe.com/2015/02/04/ransomware-rakes-in-millions-from-average-computer-users/>

PERSONAL INFORMATION

Citizenship: USA

Language: Fluent in English and Chinese (Mandarin), novice in Chinese (Cantonese) and Spanish

President for New Mexico Chinese School of Arts & Language (Albuquerque, New Mexico, USA) 2010-2013

Hobbies: photography, music, football, BBQ, travel

REFERENCES

Dr. Patrick Y.K. Chau
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Provost & Li Dak Sum Chair Professor of IS
Beijing Normal Univ – Hong Kong Baptist Univ
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Dr. Qing Hu
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Dr. Allen Lee
Emeritus Professor of Information Systems
Virginia Commonwealth University
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